



TERMS AND CONDITIONS
RHB Lifestyle Privileges
("these Terms and Conditions")

PROMOTION ORGANISERS

1. RHB Lifestyle Privileges ("**Promotion**") is organised by RHB Bank Berhad [Registration No.196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who participated in the Promotion ("**the Merchant**").

CROWLIVIN

(Redeemable Exclusively at Selected Signature Showrooms)

Customer Service Contact Number: +6012-3221787

PROMOTION PERIOD

3. The Promotion runs from **9/7/2026 – 30/6/2027** ("**Promotion Period**"), both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders of RHB Credit Cards/-i or RHB Debit Cards/- i (collectively, "**the Customer**").

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5. By participating in this Promotion the Customer agrees to the following:

(a) Promotion mechanic:

One (1) complimentary on-site marble polishing service worth up to RM650 with the purchase of a Crownlivin marble table.

(b) The Promotion is for in-store purchase only at participating Signature showrooms in Klang Valley. (Refer to Appendix A – Participating Outlets)

(c) Limited to one (1) complimentary on-site marble polishing service per qualifying Crownlivin marble table purchase.

(d) Redemption and appointment arrangements must be scheduled directly with CROWLIVIN at +6012-732 6338 and are subject to service coverage area, manpower availability and appointment availability.

(e) Any additional polishing works, services, transportation charges, or other costs beyond the complimentary entitlement shall be borne solely by the customer.

(f) The Promotion cannot be used to offset any previous purchases made before the Promotion Period.

(g) Cancelled, refunded or voided purchases will not be entitled to the Promotion. If the Promotion benefit has been issued or redeemed before cancellation, refund or voiding of

the purchase, SIGNATURE reserves the right to recover the value of the campaign benefit from the customer.

- (h) The Promotion is subject to product availability, stock availability, showroom participation, service coverage, installation schedule and SIGNATURE's standard sales terms and conditions
 - (i) SIGNATURE reserves the right to determine the eligibility of customers, qualifying purchases, applicable Promotion benefits and participating outlets at its sole discretion.
6. By participating in the Promotion, the Customer agrees to the followings:
- (a) The Customer is bound by these Terms and Conditions.
 - (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.
 - (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
 - (d) Payment must be made using RHB Credit Cards/-i or RHB Debit Cards/-i only (excluding Corporate MyDebit Card/-i) ("**RHB Cards**").
 - (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
 - (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, promo codes, discount cards or vouchers.
 - (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
 - (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre
Email : customer.service@rhbgroup.com
Telephone No. : +603-9206 8118
Form : rhbgroup.com/personal/banking-methods/contactus.html
 - (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.

- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to **Financial Markets Ombudsman Service (FMOS)** approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p.
- (l) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.

APPENDIX A – PARTICIPATING OUTLETS

No	Signature Outlet	Company Name	Address
1	IOI City Mall	Zestos Living Sdn Bhd	L2-222, Level 2, IOI City Mall, 2,Lbh IRC, IOI Resort, 62502 Putrajaya
2	Kajang	Zestos Living Sdn Bhd	8, Jalan Vista Valley 1, Semenyih Vista Valley, Semenyih, 43500 Selangor
3	Mytown Shopping Centre	Zestos Living Sdn Bhd	L2-035,036, MyTown Shopping Centre, Jalan Cochrane, Seksyen 90, 55100 Kuala Lumpur
4	Kota Kemuning	Zestos Living Sdn Bhd	Block 5-42-1 Sinaran Satu, Persiaran Anggerik Vanilla, Kota Kemuning Seksyen 31, 40450 Shah Alam, Selangor
5	Sentul	Aihaz Construction Sdn Bhd	A1-22-1,Jalan Sentul Pasar, Puncak Sentul, 51000 Kuala Lumpur
6	Bandar Puteri, Puchong	Viva Design & Build Sdn Bhd	6-G, Jalan Puteri 1/5, Bandar Puteri, 47100 Puchong, Selangor
7	TTDI	Tropical Lifestyle Sdn Bhd	No.7, Jalan Tun Mohd Fuad 3, Taman Tun Dr Ismail, 60000 Kuala Lumpur
8	Bandar Kinrara	Tristar Ocean Sdn Bhd	9, Jalan TPK 2/8, Taman Perindustrian Kinrara, 47180 Puchong, Selangor.
9	Damansara Uptown	Synergy Hub Sdn Bhd	No.28, Jalan SS21/1, Damansara Utama, 47400 Petaling Jaya, Selangor
10	Sri Petaling	Stellar Billion Sdn Bhd	114-1G, Jalan Radin Anum 1, Bandar Baru Seri Petaling, 57000 Kuala Lumpur
11	Cyberjaya	Santon Living Sdn Bhd	L3M-03A, Tamarind Square, Persiaran Multimedia, Cyber 10, 63000 Cyberjaya, Selangor
12	Wangsa Maju	Santon Living Sdn Bhd	G-02, Lexa Residence, 45, Jalan Wangsa 34/26, Wangsa Maju, 53300 Kuala Lumpur
13	Ampwalk	RI Signature	Lot L1.02, First Floor, The Grange Ampwalk, 218, Jalan Ampang, 50450, Kuala Lumpur
14	Kepong	One Hub D&B Sdn Bhd	25, Jalan Metro Perdana 7,

			Taman Usahawan Kepong, 52100 Kuala Lumpur
15	Kota Warisan, Sepang	Odil Design & Build Sdn Bhd	No. 47-G Jalan Arena, Arena Xchange, Warisan Puteri, 43900 Sepang, Selangor
16	Elmina	Meridian Design Concept Sdn Bhd	11-G Jalan Eserina Y, U16/Y Elmina East, 40160 Shah Alam, Selangor
17	Citta Mall, Ara Damansara	Master Creation Sdn. Bhd.	Lot No. F-42, First Floor, Citta Mall 1, Jalan PJU 1A/48 Ara Damansara, 47301 Petaling Jaya, Selangor
18	Cheras Trader Square	Luxe Home Design Sdn Bhd	No 67-G, Jalan Dataran Cheras 3, 43200 Cheras, Selangor.
19	Old Klang Road	Gets Distribution Sdn Bhd	Unit 3G, 3rd Mile Square, No.151, Jalan Kelang Lama, Batu 3 ½, 58100 Kuala Lumpur
20	Bangsar	Fortune Domain Sdn Bhd	86, Jalan Maarof, Bangsar, 59100 Kuala Lumpur
21	Puncak Alam	Eight Days Homes Design Sdn Bhd	No.10-G , Jalan Eco Grandeur 1/3B, Eco Grandeur, 43200 Bandar Puncak Alam, Selangor
22	Pavilion Bukit Jalil	Djreka Sdn Bhd	Lot 4.102.00, Level 4, Pavilion Bukit Jalil, No. 2, Persiaran Jalil 8, Bandar Bukit Jalil, 57000 Kuala Lumpur
23	Temasya Glenmarie	Collab Design Sdn Bhd	15, Jalan Penguasa A U1/53A, Temasya Glenmarie, 40150 Shah Alam, Selangor.
24	One Utama Megamall	Centrid Plus Plt	Lot S-106 Old Wing, 2nd floor, One Utama Megamall, Lebuh Bandar Utama, Bandar Utama, 47800 Petaling Jaya, Selangor
25	Mid Valley Megamall	Centrid Hub Sdn Bhd	Lot S-012, 2nd Floor, North Court, Mid Valley Megamall, Lingkaran Syed Putra, 59200 Kuala Lumpur
26	Signature Malaysia - Flagship Store	Centrid Hub Sdn Bhd	Lot 24, Jalan Teknologi Taman Sains Selangor 1, PJU 5 Kota Damansara, 47810 Petaling Jaya, Selangor

27	USJ	Areka Living Sdn Bhd	No 9, Jalan USJ 10/1A, Taipan Business Centre, 47620 Subang Jaya, Selangor
28	SS15, Subang	Meridian Inspiration Sdn Bhd	14, Ground Floor, Jalan SS15/4, Subang Jaya, 47500 Selangor
29	Pavilion Damansara Heights	M Concept Interior Sdn Bhd	Lot 4.57.01, Pavilion Damansara Heights, No 1, Jalan Damanlela, 50490 Kuala Lumpur