



TERMS AND CONDITIONS
RHB Lifestyle Privileges
("these Terms and Conditions")

PROMOTION ORGANISERS

1. RHB Lifestyle Privileges ("**Promotion**") is organised by RHB Bank Berhad [Registration No.196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who participated in the Promotion ("**the Merchant**").

SERTA MATTRESS

(Redeemable Exclusively at Selected Signature Showrooms)

Customer Service Contact Number: +6012-3221787

PROMOTION PERIOD

3. The Promotion runs from **9/7/2026 – 30/6/2027** ("**Promotion Period**"), both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders of RHB Credit Cards/-i or RHB Debit Cards/- i (collectively, "**the Customer**").

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5. By participating in this Promotion the Customer agrees to the following:
 - (a) Promotion mechanic:

RM500 OFF with the purchase of any Serta mattress.
 - (b) The RM500 discount will be deducted from the retail selling price at the point of purchase.
 - (c) The Promotion is for in-store purchase only at participating Signature outlets in Malaysia. (Refer to Appendix A – Participating Outlets)
 - (d) The Promotion is valid for one (1) single transaction only and is not applicable to transactions that are split into multiple payments or invoices.
 - (e) The Promotion cannot be used to offset any previous purchases made before the Promotion Period.
 - (f) Cancelled, refunded or voided purchases will not be entitled to the Promotion. If the Promotion benefit has been issued or redeemed before cancellation, refund or voiding of the purchase, SIGNATURE reserves the right to recover the value of the campaign benefit from the customer.
 - (g) The Promotion is subject to product availability, stock availability, showroom participation, service coverage, installation schedule and SIGNATURE's standard sales terms and conditions

(h) SIGNATURE reserves the right to determine the eligibility of customers, qualifying purchases, applicable Promotion benefits and participating outlets at its sole discretion.

6. By participating in the Promotion, the Customer agrees to the followings:

- (a) The Customer is bound by these Terms and Conditions.
- (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.
- (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
- (d) Payment must be made using RHB Credit Cards/-i or RHB Debit Cards/-i only (excluding Corporate MyDebit Card/-i) ("**RHB Cards**").
- (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, promo codes, discount cards or vouchers.
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre

Email : customer.service@rhbgroup.com

Telephone No. : +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to **Financial Markets Ombudsman Service (FMOS)** approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p.

- (l) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.

APPENDIX A - PARTICIPATING SIGNATURE OUTLETS

No	Company Name	Signature Outlet	Address
1	Zestos Living Sdn Bhd	ION City Mall	L2-222, Level 2, IOI City Mall, 2, Lbh IRC, IOI Resort, 62502 Putrajaya
2	Zestos Living Sdn Bhd	Kajang	8, Jalan Vista Valley 1, Semenyih Vista Valley, Semenyih, 43500 Selangor
3	Zestos Living Sdn Bhd	Mytown Shopping Centre	L2-035,036, MyTown Shopping Centre, Jalan Cochrane, Seksyen 90, 55100 Kuala Lumpur
4	Zestos Living Sdn Bhd	Kota Kemuning	Block 5-42-1 Sinaran Satu, Persiaran Anggerik Vanilla, Kota Kemuning Seksyen 31, 40450 Shah Alam, Selangor
5	Aihaz Construction Sdn Bhd	Sentul	A1-22-1, Jalan Sentul Pasar, Puncak Sentul, 51000 Kuala Lumpur
6	Viva Design & Build Sdn Bhd	Bandar Puteri, Puchong	6-G, Jalan Puteri 1/5, Bandar Puteri, 47100 Puchong, Selangor
7	Tropical Lifestyle Sdn Bhd	TTDI	No.7, Jalan Tun Mohd Fuad 3, Taman Tun Dr Ismail, 60000 Kuala Lumpur
8	Tristar Ocean Sdn Bhd	Bandar Kinrara	9, Jalan TPK 2/8, Taman Perindustrian Kinrara, 47180 Puchong, Selangor.
9	Synergy Hub Sdn Bhd	Damansara Uptown	No.28, Jalan SS21/1, Damansara Utama, 47400 Petaling Jaya, Selangor
10	Stellar Billion Sdn Bhd	Sri Petaling	114-1G, Jalan Radin Anum 1, Bandar Baru Seri Petaling, 57000 Kuala Lumpur
11	Santon Living Sdn Bhd	Cyberjaya	L3M-03A, Tamarind Square, Persiaran Multimedia, Cyber 10, 63000 Cyberjaya, Selangor
12	Santon Living Sdn Bhd	Wangsa Maju	G-02, Lexa Residence, 45, Jalan Wangsa 34/26, Wangsa Maju, 53300 Kuala Lumpur
13	RI Signature	Ampwalk	Lot L1.02, First Floor, The Grange Ampwalk, 218, Jalan Ampang, 50450, Kuala Lumpur
14	One Hub D&B Sdn Bhd	Kepong	25, Jalan Metro Perdana 7, Taman Usahawan Kepong, 52100 Kuala Lumpur
15	Odil Design & Build Sdn Bhd	Kota Warisan, Sepang	No. 47-G Jalan Arena, Arena Xchange, Warisan Puteri, 43900 Sepang, Selangor
16	Meridian Design Concept Sdn Bhd	Elmina	11-G Jalan Eserina Y, U16/Y Elmina East, 40160 Shah Alam, Selangor

17	Master Creation Sdn. Bhd.	Citta Mall, Ara Damansara	Lot No. F-42, First Floor, Citta Mall 1, Jalan PJU 1A/48 Ara Damansara, 47301 Petaling Jaya, Selangor
18	Luxe Home Design Sdn Bhd	Cheras Trader Square	No 67-G, Jalan Dataran Cheras 3, 43200 Cheras, Selangor.
19	Gets Distribution Sdn Bhd	Old Klang Road	Unit 3G, 3rd Mile Square, No.151, Jalan Kelang Lama, Batu 3 ½, 58100 Kuala Lumpur
20	Fortune Domain Sdn Bhd	Bangsar	86, Jalan Maarof, Bangsar, 59100 Kuala Lumpur
21	Eight Days Homes Design Sdn Bhd	Puncak Alam	No.10-G , Jalan Eco Grandeur 1/3B, Eco Grandeur, 43200 Bandar Puncak Alam, Selangor
22	Djreka Sdn Bhd	Pavilion Bukit Jalil	Lot 4.102.00, Level 4, Pavilion Bukit Jalil, No. 2, Persiaran Jalil 8, Bandar Bukit Jalil, 57000 Kuala Lumpur
23	Collab Design Sdn Bhd	Temasya Glenmarie	15, Jalan Penguasa A U1/53A, Temasya Glenmarie, 40150 Shah Alam, Selangor.
24	Centrid Plus Plt	One Utama Megamall	Lot S-106 Old Wing , 2nd floor, One Utama Megamall, Lebuhraya Bandar Utama, Bandar Utama, 47800 Petaling Jaya, Selangor
25	Centrid Hub Sdn Bhd	Mid Valley Megamall	Lot S-012, 2nd Floor, North Court, Mid Valley Megamall, Lingkaran Syed Putra, 59200 Kuala Lumpur
26	Centrid Hub Sdn Bhd	Signature Malaysia - Flagship Store	Lot 24, Jalan Teknologi Taman Sains Selangor 1, PJU 5 Kota Damansara, 47810 Petaling Jaya, Selangor
27	Areka Living Sdn Bhd	USJ	No 9, Jalan USJ 10/1A, Taipan Business Centre, 47620 Subang Jaya, Selangor
28	Meridian Inspiration Sdn Bhd	SS15, Subang	14, Ground Floor, Jalan SS15/4, Subang Jaya, 47500 Selangor
29	M Concept Interior Sdn Bhd	Pavilion Damansara Heights	Lot 4.57.01, Pavilion Damansara Heights, No 1, Jalan Damanlela, 50490 Kuala Lumpur
30	Vanture Design Sdn Bhd	Batu Kawan	17, Jalan Vervea 2, 14110 Bandar Cassia, Pulau Pinang
31	T.K Interior Design & Decoration Sdn Bhd	Piasau, Miri	Lot 982, Jalan Piasau Utara 6, 98000 Miri, Sarawak
32	Rekaera Sdn Bhd	Ipoh	No. 103, Jalan Medan Ipoh 1A, Ipoh, 31400 Perak
33	Reka Unggul Sdn. Bhd.	Kuala Terengganu	Lot 42, Jalan Balik Bukit, 20300 Kuala Terengganu, Terengganu

34	Quality Core Sdn Bhd	Kota Kinabalu	No. 8, Likas Industrial Centre, 5 1/2 Miles, Jalan Tuaran, Likas 89400 Kota Kinabalu, Sabah
35	Nexhaus Sdn Bhd	Melaka	32 & 34, Jalan KSB 12, Taman Kota Syahbandar, 75200 Melaka
36	Mosssca Creative Sdn Bhd	Kuching Saradise	3 Storey Shophouses, L 19549, Level 1, SL28, Jalan Stutong, 93350 Kuching, Sarawak
37	Morvan (Malaysia) Sdn Bhd	Kota Bharu	Lot 852, Jalan Sultan Yahya Petra, Bandar Kota Bharu, 15150, Kota Bharu, Kelantan
38	M2 Furniture Sdn Bhd	Iskandar Puteri, Johor Bahru	70, Jalan Horizon Perdana 1, Iskandar Puteri, 79100 Johor Bahru, Johor
39	Klaas Interiors Sdn Bhd	Kuantan	A1100, Jalan Dato Mahmud, Kuantan, 25050 Pahang
40	Kayang Jaya Sdn Bhd	Perlis	No 2 Jalan Kangar Jaya 2, Kangar Jaya, 01000 Kangar, Perlis
41	Houz Design Sdn Bhd	Penang	No 34, Ground Floor, Jalan Burma, Georgetown, Pulau Pinang, 10050 Penang
42	Goldfields Elite Sdn Bhd	Canning 2, Ipoh	No 9, Ground Floor, Hala Pusat Perdagangan Canning 1, Jalan Pusat Perdagangan Canning 2, 30350 Ipoh, Perak
43	Goldenbay Home Sdn Bhd	Kozai Bintulu	Lot 1752, No.18, Taman Kozai Commercial Centre, Jalan Sibiyu, 97000 Bintulu, Sarawak
44	Concept Mind Sdn Bhd	Seremban 2	101-G, Jalan S2 B20, Centrio, Seremban 2, 70300 Seremban, Negeri Sembilan