

TERMS AND CONDITIONS
RHB Lifestyle Privileges
("these Terms and Conditions")

PROMOTION ORGANISERS

1. RHB Lifestyle Privileges ("**Promotion**") is organised by RHB Bank Berhad [Registration No.196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who participated in the Promotion ("**the Merchant**").

IJR SOLAR

Customer Service Contact No.: +603-6736 6542

PROMOTION PERIOD

3. The Promotion runs from **15/9/2026 – 14/3/2027** ("**Promotion Period**"), both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders of RHB Credit Card/- i or RHB Debit Card/- i (collectively, "**the Customer**").

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5. By participating in this Promotion the Customer agrees to the following:

- (a) Promotion mechanic:

Enjoy 5% OFF total bill and complimentary gift/ services with a minimum spend of RM15,000 + RM3,000 SuRia Home Program Rebate.

Spend Tier	Additional Gift/ Services with Purchase
RM15,000 to RM19,999.99	Complimentary lifetime monitoring system
RM20,000 to RM29,999.99	Complementary one (1) year solar system insurance and lifetime monitoring system
RM30,000 and above	Complimentary one (1) year solar system insurance, lifetime monitoring system, IJR merchandise and solar panel cleaning x1

- (b) The Promotion is for in-store purchase only at No.21, Jalan Pahlawan 1, Taman Pahlawan, Telok Panglima Garang, 42500 Selangor.
- (c) The Promotion cannot be used to offset any previous purchases made before the Promotion Period.

- (d) Cancelled, refunded or voided purchases will not be entitled to the Promotion. If the Promotion benefit has been issued or redeemed before cancellation, refund or voiding of the purchase, Merchant reserves the right to recover the value of the campaign benefit from the customer.
 - (e) The Promotion is subject to product availability, stock availability, showroom participation, service coverage, installation schedule and Merchant's standard sales terms and conditions.
 - (f) The Promotion is valid for payment made via Pine Labs terminal at IJR Solar outlet only.
 - (g) The Promotion is applicable to IPP tenure of 6, 12, 24 and 36 months only. The availability and approval of any IPP transaction shall remain subject to participating bank approval, Pine Labs terminal capabilities, and successful transaction processing.
 - (h) Merchant reserves the right to determine the eligibility of customers, qualifying purchases, applicable Promotion benefits and participating outlets at its sole discretion.
6. By participating in the Promotion, the Customer agrees to the followings:
- (a) The Customer is bound by these Terms and Conditions.
 - (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.
 - (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
 - (d) Payment must be made using RHB Credit Card/-i or RHB Debit Card/-i only (excluding Corporate MyDebit Card/-i) ("**RHB Cards**").
 - (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
 - (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, promo codes, discount cards or vouchers.
 - (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
 - (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre**Email** : customer.service@rhbgroup.com**Telephone No.** : +603-9206 8118**Form** : rhbgroup.com/personal/banking-methods/contactus.html

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to **Financial Markets Ombudsman Service (FMOS)** approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p.
- (l) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.