

TERMS AND CONDITIONS
RHB Lifestyle Privileges
("these Terms and Conditions")

PROMOTION ORGANISERS

1. RHB Lifestyle Privileges ("**Promotion**") is organised by RHB Bank Berhad [Registration No.196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who participated in the Promotion ("**the Merchant**").

KSH BICYCLE

Customer Service Contact Number:

Outlets	Contact Number
KSH Bicycle Taman Tun Dr. Ismail	+603-7727 5173
KSH Bicycle Cheras	+603-9202 9222
KSH Bicycle Johor Bahru	+6016-953 1143
KSH Bicycle Kuantan	+6012 968 6336
KSH Bicycle Sabah	+6088-703 227

PROMOTION PERIOD

3. The Promotion runs from **1/7/2026 – 30/6/2027** ("**Promotion Period**"), both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders of RHB Credit Card/-i or RHB Debit Card/-i (collectively, "**the Customer**").

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5. By participating in this Promotion the Customer agrees to the following:

(a) Promotion mechanic:

- **30% off Crankbrother, Ride Concept shoes, Raceface guard**

(b) The Promotion is for in-store purchase only at:

Address	Contact Number
KSH BICYCLE TAMAN TUN DR. ISMAIL No. 28, Jalan Tun Mohd Fuad, Taman Tun Dr. Ismail 60000 Kuala Lumpur	+603-7727 5173 Monday - Saturday: 10:30am-8pm Sunday: Closed
KSH BICYCLE CHERAS	+603-9202 9222

No. 238G, Jalan Mahkota Taman Maluri, Cheras, 56100 Kuala Lumpur	Monday - Saturday: 10:30am-8pm Sunday: Closed
KSH BICYCLE JOHOR BAHRU No. 20, Jalan Perjiranan 2, Bandar Dato Onn, 81100 Johor Bahru	+6016-953 1143 Monday - Saturday: 10:30am-6.30pm Sunday: Closed
KSH BICYCLE KUANTAN B-1572, Ground Floor, Jalan Beserah, 25300 Kuantan Pahang	+6012 968 6336 Monday - Saturday: 10:30am-7.00pm Sunday: Closed
KSH BICYCLE SABAH No. S2-1, Ground Floor, Villa Tropicana Shop, Jalan Pintas Penampang, 88200 Kota Kinabalu, Sabah	+6088-703 227 Monday - Saturday: 10:30am-7.00pm Sunday: Closed

6. By participating in the Promotion, the Customer agrees to the followings:

- (a) The Customer is bound by these Terms and Conditions.
- (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.
- (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
- (d) Payment must be made using RHB Credit Card/-i or RHB Debit Card/-i only (excluding Corporate MyDebit Card/-i) ("**RHB Cards**").
- (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, promo codes, discount cards or vouchers.
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre

Email : customer.service@rhbgroup.com

Telephone No. : +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to **Financial Markets Ombudsman Service (FMOS)** approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p.
- (l) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.