TERMS AND CONDITIONS
Mastercard Priceless Special
("**these Terms and Conditions**")

PROMOTION ORGANISERS

1. The **Mastercard Priceless Special** ("**Promotion**") is organised by RHB Bank Berhad [Registration No. 196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.

2. The vendor or supplier who has participated in the Promotion ("**the Merchant**").
   Merchant name : **IHG® Hotels & Resorts**
   Merchant contact : Mastercard Customer Service 1-800-804594

PROMOTION PERIOD

3. The Promotion runs from **26 October 2026 to 31 December 2026** ("**Promotion Period**"), both dates inclusive.

4. The Promotion is open to all eligible primary cardholders RHB Mastercard Credit Card/-i and RHB Mastercard Debit Card/-i only ("**the Customer**").

TERMS AND CONDITIONS

5. By participating in this Promotion the Customer agrees to the following:-

   (a) Enjoy 15% savings on Best Flexible Rate
   (b) To redeem this offer, book via the link below at least seven (7) days in advance.
   https://www.ihg.com/mcoffers
   (c) This Promotion is a discount off the Best Flexible Rate, which is an unrestricted, non-qualified, non-discount rate at participating hotels.
   (d) There is a requirement to be an IHG One Rewards member to redeem this Offer. Membership of IHG One Rewards is complimentary. Visit https://www.ihgonerewards.com for further information and to enroll.
   (e) Bookings must be made at least seven (7) days in advance of arrival. Cancellation within 7 days of check-in will result in a 1-night charge. Bookings include a stay on at least one night from Thursday to Sunday.
   (f) This Promotion is only available at participating IHG Hotels & Resorts properties in select destinations around the world. Rates under this Promotion are limited and subject to availability.
   (g) Rate details may vary by region and by participating hotel. Any unused components of the rate are non-refundable. No retroactive points will be awarded for nights stayed prior to IHG One Rewards enrolment. Blackout dates (days when this Promotion may not be available) may apply at selected participating hotels. Rates are per room, per night, and extra person charges and rollaway bed charges may apply. Not applicable to group bookings. Other restrictions may apply. Rates do not include taxes, gratuities, or incidental charges, including food and beverages.
   (h) In the event that two or more than two Eligible Members who are also IHG One Rewards members check-in the same one room at the same time, Rewards points will only be credited to the account of one of such members who made the booking.
   (i) IHG One Rewards points will be deposited to the Eligible Member's IHG One Rewards account in 4-6 weeks.

(j) If any Eligible Member is found misusing this Offer, IHG One Rewards has the full right and discretion to withdraw the rewards to such Eligible Member or even close the IHG One Rewards account of such Eligible Member.
(k) This Promotion qualifies for IHG One Rewards points but cannot be used in conjunction with any other offer, discount or promotion and has no cash value.
(l) This Promotion may be subject to applicable tax, if any.
(m) This Promotion is based on first come first served basis during the Promotion Period.

6. By participating in the Promotion, the Customer agrees to the followings:-
(a) The Customer is bound by these Terms and Conditions;
(b) The Customers who are interested in participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion;
(c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below;
(d) Payment must be made using RHB Mastercard Credit Card/-i or RHB Mastercard Debit Card/-i only ("RHB Cards");
(e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards;
(f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers;
(g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion;
(h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre
Email : customer.service@rhbgroup.com
Telephone No. : +603-9206 8118
Form : rhbgroup.com/personal/banking-methods/contactus.html;

(i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose;
(j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice;
(k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Markets Ombudsman Service (FMOS) approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p; and
(l) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.