



**TERMS AND CONDITIONS
RHB LIFESTYLE PRIVILEGES
("these Terms and Conditions")**

PROMOTION ORGANISERS

1. The **RHB Lifestyle Privileges – Pre-order & Launch Apple iPhone New Launch ("Promotion")** is organised by RHB Bank Berhad [Registration No. 196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who has participated in the Promotion ("**the Merchant**").
Merchant name : **Lazada Malaysia**
Merchant contact : **03-2706 0168**

PROMOTION PERIOD

3. The Promotion runs from **12 September 2026 at 8pm to 15 November 2026 ("Promotion Period")**, both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders RHB Credit Card/-i only ("**the Customer**").

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5. By participating in this Promotion the Customer agrees to the following:-

(a) The Promotion details as per below table:

Apple New Product Launch Cashback Promotion 1

Date : 12 September 2026 (8pm) – 15 October 2026

Deal(s)	Mechanic	Promotion Capping (#)
Deal 1 12 Sep 2026 (8pm) to 15 Oct 2026	Minimum spends of RM4,000 on total net purchase price in a single receipt (exclusive of shipping/courier charges) to earn the RM400 cashback .	22
Deal 2 12 Sep 2026 (8pm) to 15 Oct 2026	Minimum spends of RM5,000 on total net purchase price in a single receipt (exclusive of shipping/courier charges) to earn the RM550 cashback .	38

Apple New Product Launch Cashback Promotion 2

Date : 16 October 2026 (8pm) – 15 November 2026

Deal (s)	Mechanic	Promotion Capping (#)
Deal 1 16 Oct 2026 (8pm) to 15 Nov 2026	Minimum spends of RM4,000 on total net purchase price in a single receipt (exclusive of shipping/courier charges) to earn the RM400 cashback .	15
Deal 2 16 Oct 2026 (8pm) to 15 Nov 2026	Minimum spends of RM5,000 on total net purchase price in a single receipt (exclusive of shipping/courier charges) to earn the RM550 cashback .	25

- (b) This Promotion can only be used on Apple New Launch products only.
- (c) This Promotion is based on first come first served basis during the Promotion Period.
- (d) RHB Lazada Voucher ("Voucher") can be redeemed at Lazada campaign page and Voucher will be automatically applied at checkout payment page of Lazada Mobile Application.
- (e) This Promotion is applicable to selected items only and may not be combined with other bank vouchers or payment promotions, unless otherwise stated.
- (f) The cashback will be in the form of Gift Card(s) provided by Lazada (generated by Lazada service provider: PineLabs)
- (g) The Gift Cards will be sent to customers' email registered to Lazada account. The email will be sent by Lazada service provider, Pinelabs, within 2 months after campaign ends.
- (h) The Gift Cards is non-transferable, non-refundable, and not exchangeable for cash.
- (i) The Gift Card's validity will be for a maximum period of 180 days from the date of issuance.

6. By participating in the Promotion, the Customer agrees to the followings:-

- (a) The Customer is bound by these Terms and Conditions;
- (b) The Customers who are interested in participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion;
- (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below;
- (d) Payment must be made using RHB Credit Card/-i only ("RHB Cards");
- (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards;
- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers;
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion;
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre

Email : customer.service@rhbgroup.com

Telephone No. : +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html;

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose;
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at anytime with sufficient prior notice;
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Markets Ombudsman Service (FMOS) approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p and
- (l) These Terms and Conditions are to be read together with the terms and conditions of Lazada Malaysia which can be found at https://pages.lazada.com.my/wow/gcp/route/lazada/my/upr_1000345_lazada/channel/my/upr-router/my?spm=a2o4k.10415192.footer_top.11.12644503bUwWmX&hybrid=1&data_prefetch=true&prefetch_replace=1&at_iframe=1&wh_pid=/lazada/channel/my/legal/terms-conditions ; and
- (m) These Terms and Conditions are also to be read together with the Terms and Conditions for RHB Lifestyle and Privileges. In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.