

**TERMS AND CONDITIONS
RHB LIFESTYLE PRIVILEGES
("these Terms and Conditions")**

PROMOTION ORGANISERS

1. The **RHB Lifestyle Privileges ("Promotion")** is organised by RHB Bank Berhad [Registration No. 196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who has participated in the Promotion ("**the Merchant**").
Merchant name : **TAOBAO**
Merchant contact : TAOBAO via mobile application

PROMOTION PERIOD

3. The Promotion runs from **6 September 2026** to **14 September 2026** both dates inclusive ("**Promotion Period**"),
4. The Promotion is open to all eligible primary and supplementary cardholders RHB Credit Card/-i and RHB Debit Card/-i only ("the Customer").

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5. By participating in this Promotion the Customer agrees to the following:-

- (a) The Promotion details for Taobao Payday Sale 2026 – RHB New User Instant Rebate as per below table:

Date	Mechanic	Campaign Capping (#)
6 - 14 Sep 2026 (Everyday 8pm)	Spend RM250 in a single receipt and get RM50 instant rebate	52 (daily)

- (b) To enjoy the Taobao x RHB Card Promotion, users must first bind an eligible RHB Credit Card/-i or RHB Debit Card/-i on the Taobao Mobile App.
 - (c) This promotion is applicable only to users who have never previously used a RHB Credit Card/-i or RHB Debit Card/-i for payment on Taobao.
 - (d) Eligible users will qualify for the promotion upon:
 - a. Successfully binding an eligible RHB Bank Credit Card or Debit Card on the Taobao Mobile App; and completing their first successful checkout transaction on Taobao using the bound card.
 - b. The payment must be made using the RHB Credit Card/-i or RHB Debit Card/-i.
 - (e) The Promotion is valid for purchases made via the Taobao Malaysia Mobile Application ("Taobao").
 - (f) This voucher is limited to one redemption per customer.
 - (g) This Promotion is based on first come first served basis.
6. By participating in the Promotion, the Customer agrees to the followings:-
 - (a) The Customer is bound by these Terms and Conditions;
 - (b) The Customers who are interested in participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion;

- (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below;
- (d) Payment must be made using RHB Credit Card/-i only ("RHB Cards");
- (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards;
- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers;
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion;
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre**Email : customer.service@rhbgroup.com****Telephone No. : +603-9206 8118****Form : rhbgroup.com/personal/banking-methods/contactus.html;**

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose;
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at anytime with sufficient prior notice;
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Market Ombudsman Scheme (FMOS) approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p; and
- (l) These Terms and Conditions are also to be read together with the Terms and Conditions for RHB Lifestyle and Privileges. In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.