TERMS AND CONDITIONS
RHB Lifestyle Privileges
("**these Terms and Conditions**")

PROMOTION ORGANISERS

1. The **Mastercard Priceless Special** ("**Promotion**") is organised by RHB Bank Berhad [Registration No. 196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.

2. The vendor or supplier who has participated in the Promotion ("**the Merchant**").
   Merchant name : **TRAVELOKA Malaysia**
   Merchant contact : +60 3-4065 7137

PROMOTION PERIOD

3. The Promotion runs from **4 November 2026** to **12 December 2026** and only applicable to 11.11 & 12.12 Sales respectively ("Promotion Period"), both dates inclusive.

4. The Promotion is open to all eligible primary and supplementary cardholders RHB Mastercard Credit Card/-i only ("**the Customer**").

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5. By participating in this Promotion the Customer agrees to the following:-

   (a) Enjoy up to RM200 discount from Traveloka
   11.11 Sales

Mechanic/ Promo code	• **5% off flights** (capped at RM200) with minimum spend of RM1,000 Promo code: **RHBMC11FL** • **10% off hotels** (capped at RM100) with minimum spend of RM600 Promo code: **RHBMC11HT**
Promotion Period	4 November 2026 – 11 November 2026

   12.12 Sales

Mechanic/ Promo code	• **5% off flights** (capped at RM200) with minimum spend of RM1,000 Promo code: **RHBMC12FL** • **10% off hotels** (capped at RM100) with minimum spend of RM600 Promo code: **RHBMC12HT**
Promotion Period	3 December 2026 – 12 December 2026

   (b) Travel/stay/visit period is anytime.
   (c) Promo code only is valid for payment with RHB Mastercard credit card/-i issued in Malaysia, in MYR.
   (d) Promo code is valid for online purchases made through the Traveloka website, mobile site, and Traveloka App only (version 2.15 and above).
   (e) Promo code is valid for all available flights and hotels in one Booking ID, with exception for Hotels (excludes "Pay upon Check-in" rooms and selected hotels; subject to individual hotel policies).

(f) Valid for one-time use per Promo code per Traveloka user during the promo period, on first-come, first-served basis.
(g) Customers are required to create an account, log in and key in the payment details before the respective Promo code can be used at the checkout page to enjoy the discount.
(h) Promo code must be entered and redeemed at the time of purchase and will not be accepted after purchase is completed.
(i) If a booking is canceled or refunded for any reason, the discount promo code applied to that booking will NOT be eligible for a refund, replacement, or reuse.
(j) Purchases made with this promo code are not eligible to earn Traveloka points. Promo code is not valid for ancillary or add-on purchases.
(k) Promo code cannot be combined with other discount promo codes and non-stackable, non-transferable, non-refundable, non-exchangeable for cash/product/credit-in-kind.
(l) Promo code is not applicable for transactions made using split payment methods combined with other payment methods.
(m) All prices will be subject to service charge and prevailing government taxes.
(n) Promo code cannot be exchanged for cash or used in conjunction with other promotions, discounts, offer coupons, vouchers and loyalty programs.
(o) Any refund or reschedule will be calculated based on the total paid amount after the discount, not the initial price.

6. By participating in the Promotion, the Customer agrees to the following:-

(a) The Customer is bound by these Terms and Conditions;
(b) The Customers who are interested in participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion;
(c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below;
(d) Payment must be made using RHB Mastercard Credit Card/-i only ("RHB Cards");
(e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards;
(f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers;
(g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion;
(h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre
Email : customer.service@rhbgroup.com
Telephone No. : +603-9206 8118
Form : rhbgroup.com/personal/banking-methods/contactus.html;

(i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose;
(j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice;

(k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Markets Ombudsman Service (FMOS) approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p; and

(l) These Terms and Conditions are to be read together with the terms and conditions of RHB Lifestyle Privileges which can be found at Traveloka Malaysia which can be found at https://www.traveloka.com/en-my/help; and

(m) These Terms and Conditions are also to be read together with the terms and conditions for RHB Lifestyle Privileges which link can be found in Clause 6(k) above. In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.