



TERMS AND CONDITIONS
RHB Lifestyle Privileges
(“these Terms and Conditions”)

PROMOTION ORGANISERS

1. RHB Lifestyle Privileges (“**Promotion**”) is organised by RHB Bank Berhad [Registration No.196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, “**RHB**”) unless otherwise specified.
2. The vendor or supplier who participated in the Promotion (“**the Merchant**”).

WYNDHAM ION MAJESTIC HOTEL

Customer Service Contact No.: +603-5115 8555

Email: customercare@ionmajestichotel.com

PROMOTION PERIOD

3. The Promotion runs from **1/5/2026 – 30/12/2026** (“**Promotion Period**”), both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders of RHB Credit Cards/- i or RHB Debit Cards/- i (collectively, “**the Customer**”).

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5. By participating in this Promotion the Customer agrees to the following:

(a) Promotion mechanic:

30% OFF Best Available Rate on Room with Breakfast

- i. Check-in and Stay period by 30 December 2026 both dates are inclusive.
- ii. Rates are subject to prevailing Best Available Rates.
- iii. For enquiries, email to reservations@ionmajestichotel.com.
- iv. Booking can be made via <https://mytourism.com.my/hotelbooking/?property=ionmajestic>. Enter the promo code ‘**RHB2026**’ upon clicking the link.
- v. Booking confirmation is subject to room availability and blackout dates.
- vi. A Tourism Tax of RM10 per room per night will be collected from foreign guests upon check-in.
- vii. A sustainability charge of RM3 nett per room per night is imposed by the State Government of Pahang.
- viii. A surcharge of RM100 nett is applicable during school holidays, as well as on the eve of and during public holidays.
- ix. No cancellation or refund will be provided in the event of a no-show or if the booking is cancelled after payment has been made.





- x. Please note that check-in time is 3:00 PM and check-out time is 12:00 noon.
- xi. All rooms are designated as non-smoking. A penalty will be imposed if guests are found smoking in the room.
- xii. Durians and mangosteens are not permitted in guest rooms. A fine of MYR 500.00 will be imposed for any violation.
- xiii. The Management reserves all rights to revise the terms anytime without prior notice.

6. By participating in the Promotion, the Customer agrees to the followings:

- (a) The Customer is bound by these Terms and Conditions.
- (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.
- (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
- (d) Payment must be made using RHB Credit Cards/-i or RHB Debit Cards/-i only (excluding Corporate MyDebit Card/-i) (“**RHB Cards**”).
- (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, promo codes, discount cards or vouchers.
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre

Email : customer.service@rhbgroup.com

Telephone No. : +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.



- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to **Financial Markets Ombudsman Service (FMOS)** approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p.
- (l) These Terms and Conditions are to be read together with the terms and conditions of **WYNDHAM ION MAJESTIC HOTEL** which can be found at <https://mytourism.com.my/hotelbooking/?property=ionmajestic>.
- (m) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.