

## **T&C with RHB & CIT Travel**

### **1. DEFINITION**

1.1 For the purpose of these Terms and Conditions, the following words and expressions shall have the meanings assigned to them except where the context otherwise requires:-

“RHB” means RHB Bank Berhad (Company No. 6171-M) and RHB Islamic Bank Berhad (680329-V)

“Programme” means travel packages/promotions offered by CIT Travel

“Cardholder” means a customer holding valid RHB Commercial Card

- a) RHB Corporate Credit Card/Card-i
- b) RHB Corporate Charge Card/Card-i
- c) RHB Purchasing Charge Card/Card-i

### **2. Terms and Conditions of Visa Corporate Travel Solutions.**

1. A minimum of two travelers are required to enjoy the “Buy 1 ticket, get 50% off on 2<sup>nd</sup> ticket for selected airlines” offer and airlines eligible for this offer is subject to change. Please refer to [www.cit.travel/visa](http://www.cit.travel/visa) for the latest list of airlines eligible for this.
2. The “Save 5% - 10% on individual tickets” offer is valid for booking up to 31<sup>st</sup> December 2019 and subject to availability on the right booking class on dates and flights by the cardholders. Below are the airlines included (airlines may retract the special airfares without prior notice):
  - a) Malaysia Airlines
  - b) British Airways
  - c) Japan Airlines
  - d) Turkish Airlines
  - e) KLM/ Air France
  - f) Malindo Airways
  - g) Emirates
  - h) All Nippon Airways
  - i) United Airlines
3. The complimentary travel insurance is only applicable for customers with travel spend above RM100,000.00 per annum. Region 1 destinations include Australia, Brunei, Cambodia, China (excluding Tibet & Mongolia), Hong Kong, India, Indonesia, Japan, Korea, Laos, Macau, Maldives, Myanmar, New Zealand, Pakistan, Philippines, Singapore, Sri Lanka, Taiwan, Thailand and Vietnam.
4. For the complimentary business class flight ticket offer, the following terms and conditions would

be applicable:

- a. The accumulation of the annual travel expenditure is on the company level. Annual expenditure is calculated based on 12 months from the first invoice issued by CIT Travel to your company. You must purchase the first ticket by 31 December 2019 to be entitled for the annual bonus, subject to the minimum spend required.
- b. The cost of the fuel surcharges and airport taxes will be included in the annual bonus ticket.
- c. The annual bonus ticket will be provided by CIT Travel based on the customer's preference on the date and destination.
- d. The redemption is capped to one per company. In the event that the return ticket redeemed exceeds the maximum amount, you would need to top up the difference. However, in the event that the air ticket value is below the maximum amount, the difference would not be given back to you.
- e. The redemption of the air ticket is in the form of Travel Gift Voucher.

<b>Annual Travel Expenditure MYR</b>	<b>Annual Bonus - Business Class Ticket</b>	<b>Worth Maximum Up to: (CIT will issue Travel Gift Voucher)</b>
250k	Bangkok/Hanoi/HCMC/Jakarta/Bali/Guangzhou/Hong Kong	<b>RM2,000.00</b>
500k	Shanghai/Beijing/Tokyo/Osaka/Seoul	<b>RM5,000.00</b>
750k	Sydney/Melbourne/Brisbane/Auckland	<b>RM8,000.00</b>
1million	Europe	<b>RM13,000.00</b>

- f. In the event of unforeseen circumstances where a traveler has booked a ticket to a destination is cancelled or rescheduled, compensation will be subjected to the airline's Terms & Conditions. If additional travel insurance is purchased from CIT Travel, compensation will be provided by the insurance company, AIG. Policy must be purchased and paid in advance before the travel date.

### **3. General T&C**

1. RHB reserved rights to amend or cancel the programme at any time prior without any notice given to cardholder(s).
2. RHB assumes no responsibility for any claims, lost, cost, expenses or damages of whatsoever nature resulting from the travel package(s)/ promo offer by the appointed CIT Travel.
3. RHB shall not be responsible in any way whatsoever, in respect of any matters beyond the Bank's control with regard to this programme or anything related thereto.
4. All questions, enquiries and disputes regarding the eligibility of the Programme should be directed to the appointed travel agencies. RHB will not entertain and accept any questions, enquiries and disputes.
5. Cardholder(s) must call the CIT Travel for all bookings. RHB makes no representations or warranties, expressed or implied, regarding on this programme.

6. All bookings must be made with RHB Commercial Card(s) only.
  7. Promotion period is until 31 December 2019.
  8. Cardholders are subject to and must comply with the terms and conditions by CIT Travel.
  9. Not valid with ongoing promotions or discounts.
  10. All travel packages and air tickets are subject to availability provided by the CIT Travel.
  11. All bookings must be made directly to the CIT Travel.
  12. By participating in this Campaign, the Eligible Customers shall be deemed to have agreed to be bound by all the Terms and Conditions of the programme.
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