

TERMS AND CONDITIONS RHB Storehub Promotion Campaign

- Both RHB Bank Berhad (Registration No. 196501000373 (6171-M)) (“RHB Bank”) and RHB Islamic Bank Berhad (Registration No. 200501003283 (680329-V)) (“RHB Islamic”) are collectively referred to as “RHB” unless specifically distinguished.

CAMPAIGN PERIOD

- RHB Storehub Promotion Campaign (“Campaign”) will run from 20th May 2020 to 20th June 2020, both dates inclusive (“Campaign Period”).

ELIGIBILITY

- The Campaign is open to all new and existing Business Banking customers who have and/or intend to open a conventional business Current Account (“CA”) and/or Islamic Commodity Murabahah business Current Account-i (“CA-i), (“Participant(s)”) with a minimum current account balance of RM30,000.00.
- Business Banking customers refers to sole proprietorships, partnerships, small medium enterprise, commercial and companies.
- The following individuals/entities shall not be eligible to participate in the Campaign:-
 - Permanent and/or contract employees of RHB Banking Group and their immediate family members (both residents and non-residents);
 - Representatives and/or agents (including advertising and promotion agents) of RHB and their immediate family members;
- CA / CA-i means all Ringgit Malaysia current accounts of the Group Business and Transaction Banking segment.

CAMPAIGN REGISTRATION

- Campaign registration is subject to the Participant’s registration of interest via “campaign EDM” sent by RHB and fulfillment of the terms and conditions provided herein.

CAMPAIGN MECHANICS & PROMOTIONS

- Participant(s) who meet the requirement below shall be entitled for the following campaign promotion:

Customer Category	Requirements	Promotion
With RHB Business Current Account & RHB Reflex (Basic or Premium)	Subscribe 1 month of Storehub electronic Point of Sales (ePOS) system.	Free 2 Months Subscription of Storehub ePOS (worth RM498)
With RHB Business Current Account & Without Reflex		

- When the Participant’s subscription exceeds the first 3 months, Storehub will start to charge the subscription fees to the Participant(s).

10. Only five hundred (500) campaign promotion are available nationwide during the Campaign Period. It shall be given on a first come first serve basis while the promotion last.
11. If the quota for the campaign promotion have been fully claimed during the Campaign Period, RHB shall not in any event be obligated to compensate Participant(s).

GENERAL TERMS & CONDITIONS

1. By participating in the Campaign, the Participant:
 - a. Agrees to be bound by the Terms and Conditions of the Campaign;
 - b. Agrees to access RHB's Website to view the Terms and Conditions and undertakes to be kept up-to-date on any change or variation to the Terms and Conditions;
 - c. Agrees that the prize(s) featured in all printed materials and/or RHB's Website are for illustration purposes only. Any props, accessories or equipment featured with the prize(s) in any pictorial materials are for decorative purposes and shall not form part of the prize(s);
 - d. Agrees that RHB shall not be liable in any circumstances for any loss, defacement, tear, and damage, expired or stolen prize(s) upon handover of the prize(s). Any request for replacement of such loss, defaced, torn, damaged, expired or stolen prize(s) shall not be entertained by RHB. For further clarification, please refer to RHB Contact Details as provided in sub-clause (m) below;
 - e. Agrees that the prize(s) are non-transferable to any third (3rd) party and non-exchangeable for up-front cash, credit, cheque or in kind; in part or in full;
 - f. Agrees that RHB's decision on all matters relating to the Campaign, the prize(s) shall be final, conclusive and binding against them. The decision is made based on the fulfilment of the terms and conditions of this Campaign. If there is any further dispute, please refer to RHB Contact Details as provided in sub-clause (m) below or the Ombudsman for Financial Services (OFS) at 03-2272 2811;
 - g. Agrees to be personally liable for all taxes, government fees or any other charges that may be levied against them under the applicable laws, if any, in relation to accepting the prize(s);
 - h. Agrees to discontinue any further participation in this Campaign by informing RHB if any future modifications of these Terms and Conditions are unacceptable.
 - i. Agrees that by providing the personal information, the Participant consents to RHB processing their personal information for any and/or all of the following purposes ("Purpose"), if applicable:
 - i. administering this contest and contacting the Participant in relation to the same;
 - ii. cross-selling, marketing and promotions of products and/or services of RHB Banking Group and its strategic alliances; or
 - iii. other related and legitimate business purposes;
 - j. Agrees that the Participant personal information may be disclosed to other companies within the RHB Banking Group (which shall include its holding company, subsidiary(s), and any associated company(s), including any company as a result of any restructuring, merger, sale or acquisition), service providers, and vendors and any of their respective

agents, servants and/or such persons, whether located within or outside Malaysia for the Purpose, if applicable, subject at all times to any laws (including regulations, standards, guidelines and/or obligations) applicable to RHB.

- k. Agrees that it is necessary for RHB to process the Participant personal information for the Purpose, without which the Participant will not be able to participate in this Campaign. The Participant may exercise their options in respect of receiving marketing materials (including cross-selling, marketing and promotions as described above) by contacting us through the RHB Contact Details.
- l. Agrees that photographs/images of the Participant as winner may be captured and may be used for RHB's publications, where applicable.
- m. The Participant may request for correction (if their personal information is inaccurate, out-dated, incomplete, etc.), access to (no fees and charges will be imposed except for the fees and charges specified in the terms and conditions of CA/-i), or deletion (if the Participant no longer have any existing products/services with RHB Banking Group) of the Participant personal information or limit the processing thereof at any time hereafter by submitting such request via the following RHB Contact Details :

RHB Contact Details

Email: customer.service@rhbgroup.com

Telephone number: 03-92068118

Facsimile number: 03-92068088

RHB Now Inbox: <https://logon.rhb.com.my/>

- 2. RHB reserves its right to:
 - a. Disqualify any and all entries from any Participant in this Campaign and prohibit that person from further participating in this Campaign in the event that there is suspicion that the Participant tampered with or benefited from the tampering of the regulations of this Campaign or the Terms and Conditions stated herein;
 - b. Cancel, terminate or suspend the Campaign with sufficient prior notice. Any cancellation, termination or suspension of the Campaign by RHB shall not entitle the Participant(s) to any claim or compensation against RHB for any loss or damage incurred by the Participant(s) as a direct and indirect result of such cancellation, termination or suspension;
 - c. Change the prize(s) at its discretion to another prize(s) of similar value as per the Terms and Conditions of this Campaign;
 - d. Add, delete, suspend or vary the Terms and Conditions contained herein, either wholly or in part at its discretion by way of posting on RHB website and/or other means of communication that may be deemed appropriate by RHB with sufficient prior notice;
- 3. RHB shall not be liable for any default in respect of the Campaign due any act of God, war (whether declared or undeclared), strike, riot, civil commotion, and act of terrorists which are not attributable to the act, omission, default, negligence and/or misconduct on the part of RHB and/or any of its employees, representatives and agents.
- 4. In the event of any inconsistency between these Terms and Conditions and any other brochure, marketing or promotional materials relating to the Campaign, these Terms and Conditions shall prevail.
- 5. RHB Business Current Account is protected by PIDM up to RM250,000 for each depositor.

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