



**TERMS AND CONDITIONS  
RHB PREMIER PRIVILEGES  
("these Terms and Conditions")**

**PROMOTION ORGANISERS**

1. RHB Premier Privileges ("**Promotion**") is organised by RHB Bank Berhad [Registration No.196501000373 (6171-M)] (hereinafter referred as "**RHB**") unless otherwise specified.
2. The vendor or supplier who participated in the Promotion ("**the Merchant**").

**AMARI SPICE PENANG**

Visa Customer Service Contact No.: 1800-80-2997

**PROMOTION PERIOD**

3. The Promotion runs on **1/12/2025 – 31/8/2026** ("**Promotion Period**").
4. The Promotion is open to all eligible primary and supplementary cardholders of RHB Premier Visa Credit Card or RHB Premier Visa Debit Cards (collectively, "**the Customer**").

**TERMS AND CONDITIONS**

5. By participating in this Promotion the Customer agrees to the following:

- (a) Promotion mechanic:

**Up to 30% off Amari SPICE Penang**

30% off room	<ul style="list-style-type: none"><li>• Best Flexible Rate</li><li>• Book via <a href="https://www.amari.com/visamalaysia">https://www.amari.com/visamalaysia</a></li></ul>
15% off at Amaya Food Gallery	<ul style="list-style-type: none"><li>• Valid for dine-in only.</li><li>• Valid for à la carte food and beverage menus. Excludes alcoholic beverages and is not applicable for special events.</li><li>• Not applicable for group dining or event bookings.</li><li>• Advance reservation is required.</li></ul>
10% off at Breeze Spa	<ul style="list-style-type: none"><li>• Advance reservation of at least 2 hours prior to treatment is required.</li><li>• Excludes promotional spa packages or bundled offers.</li></ul>

- (b) Valid at Amari SPICE Penang, 2, Persiaran Mahsuri, Bayan Baru, Bayan Lepas, 11900 Pulau Pinang.

- (c) Other terms and conditions apply.

6. By participating in the Promotion, the Customer agrees to the followings:

- (a) The Customer is bound by these Terms and Conditions.
- (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.
- (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.

- (d) Payment must be made using RHB Premier Visa Credit Card or RHB Premier Visa Debit Cards (“**RHB Cards**”).
- (e) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.
- (f) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
- (g) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

**RHB Customer Contact Centre**

**Email** : [customer.service@rhbgroup.com](mailto:customer.service@rhbgroup.com)

**Telephone No.** : +603-9206 8118

**Form** : [rhbgroup.com/personal/banking-methods/contactus.html](http://rhbgroup.com/personal/banking-methods/contactus.html)

- (h) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (i) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- (j) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to **Financial Markets Ombudsman Service (FMOS)** approved by Bank Negara Malaysia which the details can be found at <https://www.rhbgroup.com/s/p>.
- (k) These Terms and Conditions are to be read together with the terms and conditions of **AMARI SPICE PENANG** which can be found at:

<b>Amari SPICE Penang</b>	<a href="https://www.visa.com.my/en_my/visa-offers-and-perks/amari-spice-penang/170884">https://www.visa.com.my/en_my/visa-offers-and-perks/amari-spice-penang/170884</a>
<b>Amaya Food Gallery</b> at Amari SPICE Penang	<a href="https://www.visa.com.my/en_my/visa-offers-and-perks/amaya-food-gallery-at-amari-spice-penang/170886">https://www.visa.com.my/en_my/visa-offers-and-perks/amaya-food-gallery-at-amari-spice-penang/170886</a>
<b>Breeze Spa</b> at Amari SPICE Penang	<a href="https://www.visa.com.my/en_my/visa-offers-and-perks/breeze-spa-at-amari-spice-penang/170888">https://www.visa.com.my/en_my/visa-offers-and-perks/breeze-spa-at-amari-spice-penang/170888</a>

- (l) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.