

## 20% off Best Flexible Rate

## **Terms and Conditions**

- RHB Bank Berhad (Registration No. 196501000373 (6171-M)) and RHB Islamic Bank Berhad (Registration No. 200501003283 (680329-V)) herein will be referred collectively as "RHB", unless otherwise specified.
- 2. 20% off Best Flexible Rate ("Promotion").
- 3. Payment must be made with a valid RHB Premier Visa Infinite Credit Card/-i or RHB Premier Multi Currency Visa Debit Card/-i.
- 4. The Promotion is valid until 30 June 2024.
- 5. The Promotions is valid for participating IHG properties in Singapore, Thailand, Vietnam, Korea, Indonesia, Malaysia, Philippines, Maldives, Laos, Japan, Micronesia, Australia, New Zealand and South Pacific Islands.
- 6. To redeem, sign up to be a IHG One Rewards member is required.
- 7. The Promotion is valid for booking via <a href="www.ihg.com/visaoffer">www.ihg.com/visaoffer</a> or call hotel directly and enquire for "Visa promotion".
- 8. Bookings must be made 72 hours in advance.
- 9. Rates are per room per night and discount is subject to limited availability and blackout dates and other restrictions set by participating hotels may apply. City taxes may apply in some cities. Currency rates and exchange rates may vary.
- 10. The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.
- 11. The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
- 12. Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the customer, shall be solely borne by the customer.



## TOGETHER WE PROGRESS



- 13. RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- 14. RHB gives no representation or warranty with respect to any goods or services provided by the merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability for any purpose. For any dispute concerning the quality of goods or services received from the merchant, customers are encouraged to contact Visa Customer Service 1800 80 2997 or RHB Customer Contact Centre at 03-9206 8118. If customers are not satisfied with the resolution given by RHB, please refer to Ombudsman for Financial Services (OFS) at 03-2272 2811.
- 15. These Terms and Conditions are to be read together with the terms and conditions provided by the merchant at <a href="https://www.visa.com.my/en\_my/visa-offers-and-perks/ihg-hotels-resorts/150837">https://www.visa.com.my/en\_my/visa-offers-and-perks/ihg-hotels-resorts/150837</a>

