



**LIST OF REQUIRED DOCUMENTS
FOR LOAN/FINANCING PAYMENT ASSISTANCE**
Individual Customers Who Opt-In for Moratorium

Customers who have lost their jobs / income	Customers who suffered a salary / income reduction
<p>Documents required:</p> <p><u>Salaried Individuals</u></p> <ul style="list-style-type: none"> • Letter of termination OR Letter from Employer stating unpaid leave for a minimum term of 3 months on full salary • Latest EPF statement (i-Akaun) showing no EPF contribution OR • Statutory declaration by customer(s) <p><u>Self-employed Individuals</u></p> <ul style="list-style-type: none"> • Proof of business closure / winding up OR • Statutory declaration by customer(s) 	<p>Documents required:</p> <p><u>Salaried Individuals</u></p> <ul style="list-style-type: none"> • Letter of salary revision OR • Latest EPF statement (i-Akaun) showing reduction in EPF contribution • 2 months' salary slip for comparison (before & after salary reduction) • Statutory declaration by customer(s) <p><u>Self-employed Individuals</u></p> <ul style="list-style-type: none"> • Latest 6 months Bank statements OR • Statutory declaration by customer(s)

Other forms of Loan / Financing Payment Assistance programs for Individual customers who are experiencing payment difficulties:	
<p>Documents required:</p> <p><u>Salaried Individuals</u></p> <ul style="list-style-type: none"> • Latest 1-month salary slip OR • Latest 1-month commission statement OR • Latest EPF statement 	<p>Documents required:</p> <p><u>Self-employed Individual</u></p> <ul style="list-style-type: none"> • Latest 3 months personal / company bank statements evidencing self-employment income
<p><u>Customers who do not have the documents listed above may submit other types of income documents to support their applications, including:</u></p> <ul style="list-style-type: none"> • Dependent income document (spouse / parents / children) • FD interest / profit, Dividend, Rental Income etc. • Assets under management (AUM): Current Account / Savings Account / Quoted Shares / Unencumbered Unit Trust • Statutory declaration by customer(s) 	

Note: In addition to the list above, other supplementary documents may be required on a case to case basis once the application process begins. We will assess your current financial circumstances, and advise you on the most suitable solution for your loan / financing facilities with us.

For further assistance:

- Please complete our e-form [here](#).
- Call our Collection Team at:
 - 03-2610 6000 (ASB Financing & Mortgage (Residential & Commercial Property))
 - 03-2776 3111 (Personal Financing, Hire Purchase)
- Or visit our branches for assistance.