



## Hotel Sfera

***Enjoy 5% off on the room booking***

### **Terms and Conditions**

1. RHB Bank Berhad (Registration No. 196501000373 (6171-M)) and RHB Islamic Bank Berhad (Registration No. 200501003283 (680329-V)) herein will be referred as “RHB”, unless otherwise specified.
2. Enjoy 5% off on the room booking (“Promotion”).
3. The Promotion is valid from 1 March 2024 till 31 December 2024, both dates inclusive (“Promotion Period”).
4. Payment must be made using RHB Debit Card/-i or RHB Credit Card/-i only.
5. Prior reservation is required to be made at least three (3) calendar days in advance and subject to the room availability, on a first come first served basis.
6. The Promotion is valid on published room rate for all room categories, excluding local taxes, service fees and additional charges.
7. The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.
8. The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
9. RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
10. RHB gives no representation or warranty with respect to any goods or services provided by Hotel Sfera. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their redeemability and suitability for any purpose. For any dispute concerning the quality of goods or services received from Hotel Sfera, customers are encouraged to call Hotel Sfera at 05-688 1000 or call RHB Customer Contact Centre at 03-9206 8118. If customers are not satisfied with the resolution given by RHB, please refer to Ombudsman for Financial Services (OFS) at 03-2272 2811.



For avoidance of doubt, RHB Islamic Bank only promotes and manages promotions in relation to RHB Islamic Bank products and its related propositions only.