

### **Kaodim Merchant Terms & Conditions**

RHB Bank Berhad (Company No.6171-M) and RHB Islamic Bank Berhad (680329-V) will be collectively referred to as "RHB" unless otherwise specified. Kaodim Sdn. Bhd. (1102934-K) will be herein referred to as "Partner Merchant".

All promo codes for each of the services provided through Kaodim will be herein referred to as "Promotion".

### **Terms and Conditions**

1. This Promotion is valid between campaign periods from 30 August 2019 to 29 August 2020 ("Campaign Period").
2. All jobs must be paid within the Campaign Period in order to qualify for discount using the promo codes
3. This promotion is only valid for payments made via KaodimPay in the Kaodim app using RHB Credit Cards/Credit Cards-i.
4. The application of the promo codes is only valid during Campaign Period and the promo code has to be keyed in before submitting the job request via the Kaodim app. Customers shall take note that the application of the promo code after the Campaign Period is considered invalid.
5. This promotion is valid for all services provided through Kaodim which are listed on the RHB MyHome website ([www.rhbgroup.com/rhb\\_myhome/index.html](http://www.rhbgroup.com/rhb_myhome/index.html)) except dispatch services, broadband Internet services, pet services, laundry services and air-cond servicing.
6. All discounts (off the final amount) are only applicable for requests made with the promo code.
7. Any unused amount of the total discount will be forfeited and is not exchangeable for cash or to be used for a separate job request.
8. Any balance not covered by the promo code shall be covered by the customer and paid via KaodimPay using RHB Credit Cards/Credit Cards-i upon completion of the job.
9. The usage of each promo code is subject to availability as determined by Kaodim.
10. Each promo code can only be used once within the campaign period.
11. Only one promo code usage per user per job request is allowed.
12. The availability of service providers is not guaranteed and is on a best endeavour basis.
13. This promotion is only valid within the Klang Valley area.
14. This promotion is not redeemable and/or exchangeable for cash.
15. This promotion is not valid with other ongoing promotions unless stated otherwise.
16. RHB is not an agent of the Partner Merchant and makes no representation as to the quality of goods and/or services provided. Any dispute on the goods and/or services is to be resolved directly with the Partner Merchant. If there is any dispute, you may call RHB Customer Service Centre at 03-9206 8118.
17. RHB and the Partner Merchant reserve the right, at their discretion, to change, modify, remove the campaign structure, benefit, package and other features, including these Terms and Conditions, or to terminate the promotion campaign at any time by giving prior notice of at least twenty-one (21) calendar days.