

Personal Details Update Form



Mail to: RHB Bank Berhad
Robinson Road P.O. Box 2928
Singapore 904928

Section 1: Customer Particulars – Update is for:

(Please tick accordingly)

Saving AC <input type="checkbox"/> All Personal <input type="checkbox"/> All Joint – OR <input type="checkbox"/> All Joint – AND Exclude AC No: <input type="text"/>	Current AC <input type="checkbox"/> All Personal <input type="checkbox"/> All Joint – OR <input type="checkbox"/> All Joint – AND Exclude AC No: <input type="text"/>	Fixed Deposit AC <input type="checkbox"/> All Personal <input type="checkbox"/> All Joint – OR <input type="checkbox"/> All Joint – AND Exclude AC No: <input type="text"/>	Trade Finance AC <input type="checkbox"/> All Personal <input type="checkbox"/> All Joint – OR <input type="checkbox"/> All Joint – AND Exclude AC No: <input type="text"/>
Loan AC <input type="checkbox"/> All Accounts Exclude AC No: <input type="text"/>	Internet Banking Services^ <input type="checkbox"/> Personal AC ^ Please complete details in Section 3.	Safe Box AC Safe Box No: 1 <input type="text"/> 2 <input type="text"/>	Unit Trust AC <input type="checkbox"/> All Unit Trust Exclude UT Name: <input type="text"/>
Other AC <input type="checkbox"/> RHB TravelFX <input type="checkbox"/> All Personal <input type="checkbox"/> All Joint – OR <input type="checkbox"/> All Joint – AND Specify AC: <input type="text"/>	<input type="checkbox"/> FX Contracts Specify AC: <input type="text"/>	<input type="checkbox"/> Banknotes Specify AC: <input type="text"/>	Change of FATCA* Status to: <input type="checkbox"/> Non-U.S. Individual with U.S. Indicia (provide Form W-8BEN) <input type="checkbox"/> U.S. Individual (provide Form W-9) * Foreign Account Tax Compliance Act

Name (As in NRIC/Passport/FIN) Dr Mr Miss Mrs Mdm

Section 2: New Address, Contact Numbers & Employment Details#

A. Residential address as per in NRIC

<input type="text" value="Country"/>	<input type="text" value="Postal Code"/>
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B. Mailing address (If different from residential address)

<input type="text" value="Country"/>	<input type="text" value="Postal Code"/>
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Tick for Office Address

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C. Contact Numbers / Email Address

Home	+ <input type="text"/>	- <input type="text"/>	<input type="text"/>
Office	+ <input type="text"/>	- <input type="text"/>	<input type="text"/>
Mobile	+ <input type="text"/>	- <input type="text"/>	<input type="text"/>
	Country Code	Area Code, foreign numbers	Contact Number

Important note: I/We understand that under the Terms and Conditions Governing Accounts of RHB Bank Berhad (“the Bank”) and for the purpose of compliance with FATCA, I/We undertake and agree to furnish the Bank with all supporting documents of my/our US status and further agree to notify the Bank within 30 days of any change regarding my/our US status.

For overseas address and contact numbers update, I/we undertake to provide you with an updated Self-Certification form within 90 days from the date of change of such circumstances.

D. Employment Details

Section 3: New Mobile Phone No. for SMS – One-Time Password (“SMS-OTP”)

A. Local / Overseas Mobile Phone No. to receive OTP via SMS (for Internet Banking services)

+ <input type="text"/>	<input type="text"/>
Country Code	Mobile Phone Number

Note: Mail-in request for all SMS-OTP Registration will not be accepted, as it requires authentication of Customer’s details, either in person or via our Customer Care. You may either:

1. Visit any of our branches for SMS-OTP Registration over the counter; or,
2. Contact **Customer Care at 800 601 1742 (Toll-Free)** for SMS-OTP Registration
(Please ensure your Contact Details are duly updated in our system before calling Customer Care for assistance.)

Section 4: Customer’s Signature(s)

Date	<input type="text" value="D D"/>	<input type="text" value="M M"/>	<input type="text" value="2 0"/>	<input type="text" value="Y Y"/>
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Date	<input type="text" value="D D"/>	<input type="text" value="M M"/>	<input type="text" value="2 0"/>	<input type="text" value="Y Y"/>
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Section 5: For Bank Use Only

Branch

Attended by (name)

Attended by (continued)

Date

D D M M 2 0 Y Y

Signature

Verified by Officer (name)

Verified by Officer (continued)

Date

D D M M 2 0 Y Y

Signature

Update by ASC / Branch

- CIF
- Current AC
- Safe Box AC
- Savings AC
- Fixed Deposit AC
- Unit Trust AC
- Loans
- COPY TO BNC / TSC / TPC / SDB BR / CAD
- Dynasis System (Tag Mobile No. for SMS-OTP)
- RHB TravelFX

For Change of FATCA Status/CRS:

1. Completed & Signed Form W-8BEN or W-9 (for FATCA)/ Self-Certification & relevant supporting documents
2. Updated new FATCA status/Self-Certification & any pending documents in ICBA

Updated by (name)

Updated by (continued)

Signature

D D M M 2 0 Y Y

Checked by (name)

Checked by (continued)

Signature

D D M M 2 0 Y Y