



## IMPORTANT NOTICE:

### Update your Browser to ensure a secured Online Banking experience

Dear Valued Customers,

Please be informed that RHB Online Banking will not be supported on outdated browsers. This is part of our continuous effort to keep your online banking experience safe and secure.

As such, you may need to update your web browser to the latest version for a seamless and uninterrupted banking experience. No action is required if your browser version is already up to date.

#### FAQ

**1. Why should I update my web browser?**

Not updating your browser version may leave it at risk, as an outdated browser is no longer receiving any security updates from the respective web browser providers. Besides, latest browsers allow you to enjoy a faster and smoother web browsing experience.

**2. How do I check or update my browser version?**

You will need to go to 'Settings' or 'Help' on your web browser and select 'About Browser'. There should be an option for you to update your browser version.

Please refer to the respective web browser providers for more in-depth guide:

[Google Chrome](#) | [Mozilla Firefox](#) | [Microsoft Edge](#) | [Apple Safari](#)

**3. I'm unable to update my web browser on my computer. What do I do?**

You will no longer be able to use RHB Online Banking from the outdated browser. You could upgrade to a device that is compatible with the latest web browser. Alternatively, you may use the RHB Mobile Banking App for online banking. Download it from [Google PlayStore](#) or [Apple AppStore](#)

**4. What happens if I do not update my web browser version?**

You will no longer be able to use RHB Online Banking from the outdated browser. As such, you are strongly encouraged to update your web browser to avoid any interruption.

Together We Progress

Regards,  
RHB Bank

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