



ANNOUNCEMENT:

Migration from Hardcopy Statement to E-Statement for Current Account/-i

17 December 2023

Dear Valued Customers,

As part of our ongoing efforts to reduce our carbon footprint and to adopt a more eco-friendly approach, RHB has been progressively migrating all our statements to RHB Internet Banking platform (RHB Reflex or RHB Online Banking).

For customers who have access to RHB Internet Banking platform, we will convert your Current Account/-i hardcopy statement format to e-statement via RHB Reflex or RHB Online Banking by batches starting from 1st January 2024.

Please visit any RHB branches to sign up for RHB Reflex (for company) or RHB Online Banking (for individual).

RHB Customer Contact Centre: 03-9206 8118

RHB Email: customer.service@rhbgroup.com

Just follow the below simple steps to view or register for e-statement

For RHB Reflex:

1. Logon to RHB Reflex website <https://reflex.rhbgroup.com/rhbcams/corporate/login.jsp>
2. At the menu bar, select Account Management
3. Select 'Estatement Download'
4. Input Account Type, Account No. & Month

To apply for Reflex, you can download the Reflex Application Form from

https://www.rhbgroup.com/files/business/transaction-banking/reflex/application-form/Application_Form.pdf

and submit your domicile branch.

For RHB Online Banking:

1. Logon to RHB IBK website <https://onlinebanking.rhbgroup.com/>
2. Select 'Accounts' from the menu buttons
3. Select the account type from the sidebar menu
4. Select 'Statement' tab below the displayed account balance summary

To register as an RHB Online Banking customer, please go to

<https://onlinebanking.rhbgroup.com/my/registration>

Thank you.
