



**FOR IMMEDIATE RELEASE**

**11 JANUARY 2021**

---

**RHB EXTENDS FINANCIAL RELIEF AND HUMANITARIAN AID TO 400 FAMILIES  
AFFECTED BY THE FLOOD**

---

**Kuala Lumpur** – RHB Banking Group (“RHB” or the “Group”) has initiated humanitarian relief efforts for flood victims and will also be providing financial assistance through its Flood Relief Assistance programme for customers who were affected by the recent floods in the country.

Customers impacted by the floods may apply for deferment of instalment payment on housing and Amanah Saham Bumiputera (ASB) loan / financing facilities as well as waiver on late payment charges for these facilities for a period of up to six months. Applications may also be made to defer instalment payment for Personal and Auto loan / financing, and Easy Loan, and for waiver of late payment charges for up to three months.

Additionally, affected customers may apply for waiver on late payment charges for Credit Cards for up to three months and for card replacement fees for ATM, Debit Cards, and Credit Cards.

Applications by businesses and SMEs will be evaluated on a case to case basis.

In addition to the Flood Relief Assistance programme, RHB Foundation extended its humanitarian aid efforts over the weekend to 400 families whose homes were badly hit by the rising flood and those who were placed in various relief Centres within the affected areas in Pahang, Terengganu, Kelantan and Johor. The aid amounting to a total of RM200,000 was in the form of dried food, basic necessities and cash contributions.

“We truly empathize with the plight faced by those impacted by the rising floods, more so at a time when we are facing a spike in COVID-19 cases. We hope through the Flood Relief Assistance programme, we are able to lighten the burden faced by our customers during these trying times. Our teams within the Regions affected by the floods have also started distributing food supply and basic necessities to the 400 families, ensuring that humanitarian aid reaches the flood victims as soon as possible,” said Dato’ Khairussaleh Ramli, Group Managing Director, RHB Banking Group.

RHB Insurance also provides claims service under its Natural Disaster Response Team allowing for faster small claims on both motor and fire insurance of up to RM10,000 for damages cause by natural disasters.

RHB customers affected by the floods and who would like to apply for the Flood Relief Assistance programme may visit [www.rhbgroup.com](http://www.rhbgroup.com) for more information, and may apply for the programme from 13 January 2021 onwards.

---

*Issued on behalf of RHB Bank Berhad by Group Corporate Communications Division.*

***For media enquiries, please contact Norazzah Sulaiman at 012-644 8321 / [norazzah@rhbgroup.com](mailto:norazzah@rhbgroup.com) or Cairil Irwan at 012-333 5007 / [cairil@rhbgroup.com](mailto:cairil@rhbgroup.com)***

***Customers may call our Customer Contact Centre at 03-92068118 for enquiries on RHB's products and services.***

#### **About the RHB Banking Group**

*The RHB Banking Group, with RHB Bank Berhad as the holding company, is the fourth largest fully integrated financial services group in Malaysia. The Group's core businesses are structured into seven main business pillars, namely Group Retail Banking, Group Business & Transaction Banking, Group Wholesale Banking, RHB Singapore, Group Shariah Business, Group International Business and Group Insurance. Group Wholesale Banking comprises Corporate Banking, Investment Banking, Group Treasury & Global Markets, and Asset Management. All the seven business pillars are offered through the Group's main subsidiaries – RHB Investment Bank Berhad, RHB Islamic Bank Berhad and RHB Insurance Berhad, while its asset management and unit trust businesses are undertaken by RHB Asset Management Sdn. Bhd. and RHB Islamic International Asset Management Berhad. The Group's regional presence now spans nine countries including Malaysia, Singapore, Indonesia, Thailand, Brunei, Cambodia, Vietnam, Lao PDR and Myanmar.*

For more information, please visit [www.rhbgroup.com](http://www.rhbgroup.com)