

IMPORTANT NOTICE: FINANCIAL RELIEF PROGRAMME FOR CUSTOMERS AFFECTED BY FLOODS

Dear Valued Customers,

RHB Bank is providing financial assistance through a specially developed Flood Relief Assistance programme for our customers who have been affected by the recent floods.

Affected customers may submit applications at any nearby RHB Bank branch from 13 January 2021 onwards.

The Flood Relief Assistance programme for eligible customers includes the following:

1. Housing Loan / ASB Loan – deferment of loan installment payment and waiver of late payment charges of up to 6 months
2. Personal Financing / Auto Finance / Easy Loan – deferment of loan installment payment and waiver of late payment charges of up to 3 months
3. Credit Card – waiver of late payment charges of up to 3 months
4. ATM / Debit Card / Credit Card – waiver of card replacement fee

Applications by businesses and Small and Medium Enterprises (SME) that require assistance as a result of the floods will be evaluated on a case to case basis.

Customers are strongly encouraged to visit the nearest RHB Bank branch, or contact our Customer Contact Centre at 03 92068118 for more information.

Thank you.