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RHB PROVIDES FINANCIAL ASSISTANCE TO CUSTOMERS AFFECTED BY FLOOD

Kuala Lumpur – RHB Banking Group (“RHB” or the “Group”) is providing financial assistance to individual and Small and Medium Enterprise (“SME”) customers nationwide who are affected by the recent floods in various parts of the country through its Flood Relief Assistance Programme.

Under the Flood Relief Assistance Programme, eligible individual customers may apply for deferment of instalment payments for up to six months for Mortgages, Amanah Saham Bumiputera (“ASB”) Loan / Term Financing-i facilities, Personal Loan/ Financing-i and Hire Purchase/-i. Additionally, RHB is offering a three-month waiver of late payment charges and interest/actual management fee on affected Credit Card/-i up to a total of RM500 from January 2023 until June 2023, as well as card replacement fee waiver for all ATM, Debit Card/-i, and Credit Card/-i.

Eligible SME customers, on the other hand, may apply for deferment of instalment payments for up to six months for Hire Purchase/-i, Term Loan / Financing-i, Overdraft/-i interest/profit, Multi Trade Line/-i bill payments and other existing financing facilities. RHB will also be providing flood relief financing funds for SMEs, including deferment on instalments for new and existing SME customers, with financing facilities of up to RM700,000 for a tenure of 7 years at a preferential rate.

On top of the Flood Relief Assistance Programme for individual and SME customers, RHB Insurance also provides claims service under its Natural Disaster Response Team allowing for faster small claims on both motor and fire insurance of up to RM10,000 for damages cause by natural disasters.

“The wellbeing of our customers remain our priority and we are ready to extend the necessary assistance to those who are affected by the recent floods in various parts of the country. We empathise with the challenges and plight of our customers amidst these trying times. As such, I

strongly encourage customers affected by the floods to contact us so that we are able to provide suitable relief assistance that could lighten their financial burdens,” said Jeffrey Ng, Managing Director of Group Community Banking, RHB Banking Group.

For more information on the Flood Relief Assistance Programme, customers may refer to the Frequently Asked Questions (FAQ) available at <https://www.rhbgroup.com/files/others/highlights/H20230109-1.pdf>
