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RHB OFFERS 6 MONTHS REPAYMENT RELIEF TO CUSTOMERS AFFECTED BY FLOOD

Kuala Lumpur – RHB Banking Group (“RHB” or the “Group”) is providing financial assistance to individual and Small and Medium Enterprise (“SME”) customers nationwide who are affected by the recent floods in various parts of the country through its Flood Relief Assistance Programme.

Under the Flood Relief Assistance Programme, eligible individual customers may apply for deferment of instalment payments for up to six months for Mortgages, Amanah Saham Bumiputera (“ASB”) Loan / Term Financing-i facilities, Personal Loan/ Financing-i and Hire Purchase/-I from March 2023 until August 2023. Additionally, RHB is offering a three-month waiver of late payment charges and interest/actual management fee on affected Credit Card/-i from March 2023 until May 2023, as well as card replacement fee waiver for all ATM, Debit Card/-i, and Credit Card/-i.

Eligible SME customers, on the other hand, may apply for deferment of instalment payments for up to six months for Hire Purchase/-i, Term Loan / Financing-i, Overdraft/-i interest/profit, Multi Trade Line/-i bill payments and other existing financing facilities. RHB will also be providing flood relief financing facilities for new and existing SME customers of up to RM700,000 for a tenure of 7 years at a preferential rate.

On top of the Flood Relief Assistance Programme for individual and SME customers, RHB Insurance also provides claims service under its Natural Disaster Response Team allowing for faster small claims on both motor and fire insurance of up to RM10,000 for damages cause by natural disasters.

“We deeply empathise with those who have been impacted by the recent floods across Malaysia. The wellbeing of our customers remain our priority, and we hope our assistance of up to six-month repayment relief and waiver of fee charges, will help ease the burden experienced by the flood

victims. We strongly urge our customers affected by the floods to contact us in order to obtain suitable relief assistance that could lighten their financial burdens,” said Mohd Rashid Mohamad, Group Managing Director and Group Chief Executive Officer of RHB Banking Group.

For more information on the Flood Relief Assistance Programme, customers may refer to the Frequently Asked Questions (FAQ) available on www.rhbgroup.com

Issued on behalf of RHB Bank Berhad by Group Corporate Communications Division.

For media enquiries, please contact Cairil Irwan at 0123335007 / cairil@rhbgroup.com

Customers may call our Customer Contact Centre at 03-92068118 for enquiries on RHB’s products and services.

About the RHB Banking Group

The RHB Banking Group, with RHB Bank Berhad as the holding company, is one of the largest fully integrated financial services group in Malaysia. The Group’s core businesses are structured into five main business pillars, namely Group Community Banking, Group Wholesale Banking, Group Shariah Business, Group International Business, and Group Insurance.

Group Community Banking comprises Retail Banking and SME Banking, while Group Wholesale Banking comprises Group Investment Banking, Group Corporate Banking, Group Treasury & Global Markets, Group Asset Management, Commercial Banking, Transaction Banking, and Economics.

All five Strategic Business Groups (SBG) will offer their financial solutions through RHB Bank Berhad and its main subsidiaries – RHB Investment Bank Berhad, RHB Islamic Bank Berhad and RHB Insurance Berhad, while its asset management and unit trust businesses are undertaken by RHB Asset Management Sdn. Bhd. and RHB Islamic International Asset Management Berhad.

The Group’s regional presence now spans eight countries including Malaysia, Singapore, Indonesia, Thailand, Brunei, Cambodia, Vietnam and Lao PDR.

For more information, please visit www.rhbgroup.com