



TERMS & CONDITIONS
RHB Plaza Premium Lounge Program 2023

1. RHB Bank Berhad (Registration No. 196501000373 (6171-M)) & RHB Islamic Bank Berhad (Registration No. 200501003283 (680329-V)) will be collectively referred to as “RHB”.

PROGRAM PERIOD

2. The RHB Plaza Premium Lounge Program 2023 (“**Program**”) shall run from 1 March 2023 to 31 March 2023, both dates inclusive (“**Program Period**”).

ELIGIBILITY

3. The Program is open to the following selected principal and supplementary RHB credit cardholders issued by RHB (hereinafter referred to as “**Eligible Cardholder**”):-
- a) RHB Premier Visa Infinite Credit Card/-i
 - b) RHB Visa Infinite Credit Card
 - c) RHB Visa Signature Credit Card
 - d) RHB World Credit Card/-i
 - e) RHB Business Platinum Credit Card
- (all credit cards mentioned above hereinafter referred to as “**Eligible RHB Credit Card/-i**”).

THE PROGRAM

4. Each Eligible Cardholder is entitled to the following Plaza Premium Lounge access throughout each calendar year unless stated otherwise:

Eligible RHB Credit Card/-i	Plaza Premium Lounge access eligibility criteria
RHB Premier Visa Infinite Credit Card/-i	<ul style="list-style-type: none"> • Unlimited access to selected Plaza Premium Lounge with a minimum spends of RM100,000 in a calendar year; OR • Ten (10) complimentary access if spending is below RM100,000 in a calendar year. <p><u>Notes:</u> Spending accumulation by respective principal / supplementary card. <i>Example: Principal card meets RM100,000 spend, the principal cardholder will get unlimited access to selected Plaza Premium Lounge. If the supplementary card spend is below RM100,000 in the year, the supplementary cardholder will have ten (10) complimentary access of selected Plaza Premium Lounge</i></p>
RHB Visa Infinite Credit Card	Unlimited access# per calendar year # limited to first 1,000 per calendar month
RHB Visa Signature Credit Card	5x access per calendar year
RHB World Credit Card/-i	5x access per calendar year
RHB Business Platinum Credit Card	5x access per calendar year

5. Eligible Cardholder are entitled to access the Plaza Premium Lounge only once per day. Any subsequent access on the same day and any access exceeding the three (3) hours limit will be subject to the applicable charges set by Plaza Premium Lounge.



6. The list of participating Plaza Premium Lounges and services differs by different Eligible RHB Credit Card/-i as stated herein:

Plaza Premium Group Lounge Locations		RHB Premier Visa Infinite/-i	RHB Visa Infinite	RHB Signature / World/-i / Business Platinum
Airport / Country	Lounge Details & Location			
Kuala Lumpur International Airport (KLIA), Malaysia	Plaza Premium Lounge International Departure <i>3-hours usage, Seating area, food & beverages, Internet access, international newspapers and magazines, international TV channels, flight information display system, left luggage, shower</i>	√	√	√
	Plaza Premium Lounge (Opening Soon) International Departure, Contact Pier Terminal <i>3-hours usage, Seating area, food & beverages, Internet access, international newspapers and magazines, international TV channels, flight information display system, left luggage, shower</i>	√	√	√
Kuala Lumpur International Airport 2 (KLIA2), Malaysia	Plaza Premium Lounge Level 2M, gateway@klia2, Terminal klia2 (next to Aerotel Kuala Lumpur) <i>3-hours usage, Seating area, food & beverages, Internet access, international newspapers and magazines, international TV channels, flight information display system, shower</i>	√	√	√
	Flight Club Grab 'n' Go gateway@klia2 <i>3- hours usage, include 1 (one) set menu of choice, Seating area, Internet access, international newspapers and magazines, international TV channels, flight information display system</i>	√	√	√
	Aerotel, Kuala Lumpur Level 2M, Gateway@klia2 <i>1- hour room stay for Solo plus - Guest room facilities include: bathroom, shower and amenities, television, Internet access</i>	√	√	√
Penang International Airport, Malaysia	Plaza Premium Lounge International Departure <i>3-hours usage, Seating area, food & beverages, Internet access, international newspapers and magazines, international TV channels, flight information display system</i>	√	√	√
Singapore Changi Airport, Singapore	Plaza Premium Lounge International Departure (Terminal 1) <i>3-hour lounge use, includes: shower, food & beverage, Internet access, international newspapers & magazines, international TV channels, flight information</i>	√	√	
	Aerotel International Departure (Terminal 1) <i>1-hour room stay for Solo - Guest room facilities includes: bathroom, shower and amenities, television, Internet access.</i>	√	√	
	TGM International Departure (Terminal 2) <i>1 set menu (Chef's selection), seating area, internet access, international newspapers and magazines, international TV channels, flight information</i>	√	√	
	BLOSSOM – SATS & Plaza Premium Lounge International Departure (Terminal 4) <i>3-hour lounge use, includes: food & beverage, Internet access, international newspapers & magazines, international TV channels</i>	√	√	



Plaza Premium Group Lounge Locations		RHB Premier Visa Infinite/-i	RHB Visa Infinite	RHB Signature / World/-i / Business Platinum
Airport / Country	Lounge Details & Location			
Hong Kong International Airport, Hong Kong	Plaza Premium Lounge East Hall, before Departure Gate 1, Terminal 1 <i>3-hour lounge use, includes: shower, food & beverage, internet access, international newspapers & magazines, international TV channels, flight information, left luggage</i>	√		
	Plaza Premium Lounge Gate 35, Terminal 1 <i>3-hour lounge use, includes: shower, food & beverage, internet access, international newspapers & magazines, international TV channels, flight information</i>	√		
	Plaza Premium Lounge Near Gate 60, T1, International Departure <i>3-hour lounge use, includes: shower, food & beverage, internet access, international newspapers & magazines, international TV channels, flight information</i>	√		
Taiwan Taoyuan Airport, Taiwan	Plaza Premium Lounge International Departures, Terminal 1 Zone C <i>3-hour lounge use, includes: food & beverage, internet access, international newspapers & magazines, international TV channels, flight information, left luggage</i>	√		
	Plaza Premium Lounge International Departures, Terminal 1 Zone D <i>3-hour lounge use, includes: food & beverage, internet access, international newspapers & magazines, international TV channels, flight information, left luggage</i>	√		
	Plaza Premium Lounge International Departures, Terminal 2 Zone A <i>3-hour lounge use, includes: food & beverage, internet access, international newspapers & magazines, international TV channels, flight information, left luggage</i>	√		
	Plaza Premium Lounge International Departures, Terminal 2 Zone A1 <i>3-hour lounge use, includes: food & beverage, internet access, international newspapers & magazines, international TV channels, flight information, left luggage</i>	√		
Soekarno-Hatta International Airport, Indonesia	Saphire - Plaza Premium Lounge International Departures, Terminal 3 <i>3 hours lounge use, included lounge seating area, food & beverage, internet access, international newspapers and magazines, international TV channels, Flight Information Display System, left luggage, Shower.</i>	√		
Ngurah Rai International Airport	Flight Club Level 3, International Departures <i>3- hours usage, include 1 (one) set menu of choice, Seating area, Internet access, international newspapers and magazines, international TV channels, flight information display system</i>	√		
Sultan Aji Muhammad Sulaiman Sepinggan International Airport	Root98 Mezzanine Floor, Landside <i>3- hours usage, include 1 (one) set menu of choice, Seating area, Internet access, international newspapers and magazines, international TV channels, flight information display system</i>	√		



Plaza Premium Group Lounge Locations		RHB Premier Visa Infinite/-i	RHB Visa Infinite	RHB Signature / World/-i / Business Platinum
Airport / Country	Lounge Details & Location			
Jenderal Ahmad Yani International Airport	Root98 Level 1, Landside / Public Hall <i>3- hours usage, include 1 (one) set menu of choice, Seating area, Internet access, international newspapers and magazines, international TV channels, flight information display system</i>	√		
	Flight Club Level 2, Domestic & International Departure <i>3- hours usage, include 1 (one) set menu of choice, Seating area, Internet access, international newspapers and magazines, international TV channels, flight information display system</i>	√		
London Heathrow Airport, England	Plaza Premium Lounge International Departures, Terminal 2 <i>3-hour lounge use, includes food and beverage, Internet access, international newspapers and magazines, international TV channels, flight information, shower</i>	√		
	Plaza Premium Lounge Arrivals, Terminal 2 <i>3-hour lounge use, includes food and beverage, Internet access, international newspapers and magazines, international TV channels, flight information, shower</i>	√		
	Plaza Premium Lounge Arrivals, Terminal 3 <i>3-hour lounge use, includes food and beverage, Internet access, international newspapers and magazines, international TV channels, flight information, shower</i>	√		
	Plaza Premium Lounge International Departures, Terminal 4 <i>3-hour lounge use, includes food and beverage, Internet access, international newspapers and magazines, international TV channels, flight information, shower</i>	√		
	Plaza Premium Lounge Arrivals, Terminal 4 <i>3-hour lounge use, includes food and beverage, Internet access, international newspapers and magazines, international TV channels, flight information, shower</i>	√		
	Plaza Premium Lounge International Departures, Terminal 5 <i>3-hour lounge use, includes food and beverage, Internet access, international newspapers and magazines, international TV channels, flight information, shower</i>	√		
Mactan-Cebu International Airport, Philippines	Plaza Premium Lounge International Departures, Terminal 2 <i>3-hour lounge use – food & beverages, internet access, international newspapers & magazines, international TV channels, flight information</i>	√		
	Aerotel International Departure (Terminal 2) <i>1-hour room stay for Solo - Guest room facilities includes: bathroom, shower and amenities, television, Internet access.</i>	√		
Phnom Penh International Airport, Cambodia	Plaza Premium Lounge International Departures	√		



Plaza Premium Group Lounge Locations		RHB Premier Visa Infinite/-i	RHB Visa Infinite	RHB Signature / World/-i / Business Platinum
Airport / Country	Lounge Details & Location			
	<i>3-hour lounge use, includes: shower, food & beverage, Internet access, international newspapers & magazines, international TV channels, flight information</i>			
Siem Reap International Airport, Cambodia	Plaza Premium Lounge International Departures <i>3-hour lounge use, includes: shower, food & beverage, Internet access, international newspapers & magazines, international TV channels, flight information</i>	√		
Guangzhou Baiyun International Airport, China	Library Lounge by Aerotel Guangzhou, China T2, International Departures <i>3-hour lounge use, includes: shower, food & beverage, Internet access, international newspapers & magazines, international TV channels, flight information</i>	√		
Beijing Daxing International Airport, China	Library Lounge by Aerotel Beijing Northeast Pier Airport Terminal <i>3-hour lounge use, includes: shower, food & beverage, Internet access, international newspapers & magazines, international TV channels, flight information</i>	√		
Sydney Airport, Australia	Plaza Premium Lounge International Departures <i>3-hour lounge use, includes: shower, food & beverage, Internet access, international newspapers & magazines, international TV channels, flight information</i>	√		
Melbourne Airport, Australia	Plaza Premium Lounge T2, International Departures <i>3-hour lounge use, includes: shower, food & beverage, Internet access, international newspapers & magazines, international TV channels, flight information</i>	√		

- Room usage is subject to room availability and cardholder eligible quote as determined by RHB in clause no. 4. Eligible Cardholder shall present Eligible RHB Credit Card/-i and boarding pass to front desk and front desk to check on room availability.

One (1) transaction is valid for one-hour room stay (room only) upon walk in for Aerotel, Napping / Private Resting Suite or Wellness Spa.

Guest will be entitled for Solo plus / Solo / Suite room / Private Resting room only and are able to accommodate one (1) person only.

- Eligible Cardholder are advised to visit <https://www.plazapremiumlounge.com> for updated information on participating Plaza Premium Lounge's operating status, operating hours, services and locations. RHB assumes no liability or responsibility for any changes to Plaza Premium Lounge's operating status, operating hours which is beyond RHB's control.
- Eligible Cardholder are required to present their Eligible RHB Credit Card/-i and boarding pass upon entry to the Plaza Premium Lounge. Plaza Premium Lounge will verify Eligible Cardholder details on Eligible RHB Credit Card/-i against boarding pass and check access quota availability. Plaza Premium Lounge reserves the right to refuse entry to the Eligible Cardholder in the event of any non-valid details of the Eligible RHB Credit Card/-i or boarding pass or access quota reached.



10. In the event if Eligible Cardholder's boarding pass details do not match with his / her Eligible RHB Credit Card/-i details and the Eligible Cardholder insists to enter Plaza Premium Lounge, RHB reserves the right to charge the Eligible Customer based on the prevailing Plaza Premium Lounge walk in rates.
11. Eligible Cardholder can enjoy 25% discounts on walk-in rates for all Plaza Premium Lounge in Malaysia and 20% discounts based on walk-in rates for Plaza Premium Lounge at overseas for each accompanying adult and for subsequent visits to the Plaza Premium Lounge after the said access in Clause 5 have been exhausted.
12. RHB reserves the right to terminate, amend or add to any of these Terms and Conditions from time to time with sufficient prior notice to Eligible Cardholder before the new terms and conditions take effect. Cardholders are advised to refer to the latest terms and conditions published on www.rhbgroup.com prior to accessing any Plaza Premium Lounge.
13. RHB assumes no liability or responsibility for any act, omission, default or defects of Plaza Premium Lounge in the services offered. Any dispute about the quality or the service standard must be resolved directly with Plaza Premium Lounge. RHB will not be responsible for any injury, loss or damage suffered as a result of the redemption or usage of the services provided by Plaza Premium Lounge.
14. By participating in this Program, the Eligible Cardholder agrees to be bound by these Terms and Conditions and the decisions of RHB.



Terma dan Syarat Program RHB Plaza Premium Lounge 2023

1. RHB Bank Berhad (No. Pendaftaran 196501000373 (6171-M)) & RHB Islamic Bank Berhad (No. Pendaftaran 200501003283 (680329-V)) akan secara kolektif dirujuk sebagai "RHB".

TEMPOH PROGRAM

2. Program RHB Plaza Premium Lounge 2023 ("Program") akan bermula dari 1 Mac 2023 hingga 31 Mac 2023, kedua-dua tarikh termasuk ("Tempoh Program").

KELAYAKAN

3. Program ini terbuka kepada pemegang kad kredit RHB utama dan tambahan yang dikeluarkan oleh RHB (selanjutnya disebut sebagai "Pemegang Kad yang Layak"):-
 - a) Kad Kredit/-i RHB Premier Visa Infinite
 - b) Kad Kredit RHB Visa Infinite
 - c) Kad Kredit RHB Visa Signature
 - d) Kad Kredit/-i RHB World
 - e) Kad Kredit RHB Business Platinum(semua kad kredit yang disebutkan di atas selanjutnya disebut sebagai "Kad Kredit/-i RHB yang Layak")

PROGRAM

4. Setiap Pemegang Kad Layak adalah berhak untuk mengakses Plaza Premium Lounge sepanjang setiap tahun kalendar kecuali jika dinyatakan sebaliknya:-

Kad Kredit RHB/-i yang layak	Kriteria kelayakan akses Plaza Premium Lounge
Kad Kredit-i RHB Premier Visa Infinite	<ul style="list-style-type: none">• Akses tanpa had ke Plaza Premium Lounge terpilih dengan perbelanjaan minimum sebanyak RM100,000 dalam satu tahun kalendar; ATAU• Sepuluh (10) akses percuma jika perbelanjaan kurang dari RM100, 000 dalam satu tahun kalendar. <p><u>Nota:</u> Pengumpulan perbelanjaan dengan kad prinsipal / tambahan masing-masing. Contoh: Pemegang kad prinsipal yang memenuhi perbelanjaan berjumlah RM100,000, pemegang kad prinsipal tersebut akan mendapat akses tanpa had ke Plaza Premium Lounge terpilih. Sekiranya perbelanjaan kad tambahan di bawah RM100, 000 pada tahun ini, pemegang kad tambahan akan mempunyai sepuluh (10) akses percuma di Plaza Premium Lounge terpilih.</p>
Kad Kredit RHB Visa Infinite	Akses tanpa had # setahun kalendar # terhad kepada 1,000 pertama setiap bulan kalendar
Kad Kredit RHB Visa Signature	5 x akses setahun kalendar
Kad Kredit-i RHB World	5 x akses setahun kalendar
RHB Business Platinum	5 x akses setahun kalendar



5. Pemegang Kad Layak berhak mengakses Plaza Premium Lounge hanya sekali sehari. Sebarang akses berikutnya pada hari yang sama dan sebarang akses yang melebihi had tiga (3) jam akan tertakluk kepada caj yang dikenakan oleh Plaza Premium Lounge.
6. Senarai penyertaan Plaza Premium Lounge dan perkhidmatan disediakan berbeza untuk jenis Kad Kredit/i RHB yang Layak seperti yang dinyatakan di sini:

Ruang Menunggu Plaza Premium Group Lounge		RHB Premier Visa Infinite/-i	RHB Visa Infinite	RHB Signature / World/-i / Business Platinum
Lapangan Terbang / Negara	Butiran Ruang Menunggu & Lokasi			
Kuala Lumpur International Airport (KLIA), Malaysia	Plaza Premium Lounge International Departure <i>Penggunaan 3-jam, kawasan tempat duduk, makanan & minuman, akses internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, sistem paparan maklumat penerbangan, simpanan bagasi, bilik mandi</i>	√	√	√
	Plaza Premium Lounge (Opening Soon) International Departure, Contact Pier Terminal <i>Penggunaan 3-jam, kawasan tempat duduk, makanan & minuman, akses internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, sistem paparan maklumat penerbangan, simpanan bagasi, bilik mandi</i>	√	√	√
Kuala Lumpur International Airport 2 (KLIA2), Malaysia	Plaza Premium Lounge Level 2M, gateway@klia2, Terminal klia2 (next to Aerotel Kuala Lumpur) <i>Penggunaan 3-jam, kawasan tempat duduk, makanan & minuman, akses internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, sistem paparan maklumat penerbangan, simpanan bagasi, bilik mandi</i>	√	√	√
	Flight Club Grab 'n' Go gateway@klia2 <i>3 jam penggunaan, termasuk 1 pilihan set menu, kawasan tempat duduk, akses Internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, sistem paparan maklumat penerbangan</i>	√	√	√
	Aerotel, Kuala Lumpur Level 2M, Gateway@klia2 <i>1 jam penginapan untuk Solo - Kemudahan bilik tetamu termasuk: bilik mandi dan kemudahan, televisyen, akses internet.</i>	√	√	√
Penang International Airport, Malaysia	Plaza Premium Lounge International Departure <i>Penggunaan 3-jam, kawasan tempat duduk, makanan & minuman, akses internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, sistem paparan maklumat penerbangan</i>	√	√	√
Singapore Changi Airport, Singapore	Plaza Premium Lounge International Departure (Terminal 1) <i>Penggunaan ruang tamu 3 jam, termasuk: bilik mandi, makanan & minuman, akses internet, surat khabar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan</i>	√	√	
	Aerotel International Departure (Terminal 1) <i>1 jam penginapan untuk Solo - Kemudahan bilik tetamu termasuk: bilik mandi dan kemudahan, televisyen, akses internet.</i>	√	√	

Ruang Menunggu Plaza Premium Group Lounge		RHB Premier Visa Infinite/-i	RHB Visa Infinite	RHB Signature / World/-i / Business Platinum
Lapangan Terbang / Negara	Butiran Ruang Menunggu & Lokasi			
	TGM International Departure (Terminal 2) 1 set menu (pemilihan Chef), kawasan tempat duduk, akses internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan	√	√	
	BLOSSOM – SATS & Plaza Premium Lounge International Departure (Terminal 4) Penggunaan ruang tamu 3 jam, termasuk: makanan & minuman, akses internet, surat khabar antarabangsa & majalah, saluran TV antarabangsa	√	√	
Hong Kong International Airport, Hong Kong	Plaza Premium Lounge East Hall, before Departure Gate 1, Terminal 1 Penggunaan ruang tamu 3 jam, termasuk: pancuran mandian, makanan & minuman, akses internet, akhbar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan, bagasi simpanan	√		
	Plaza Premium Lounge Gate 35, Terminal 1 Penggunaan ruang tamu 3 jam, termasuk: pancuran mandian, makanan & minuman, akses internet, akhbar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan	√		
	Plaza Premium Lounge Near Gate 60, T1, International Departure Penggunaan ruang tamu 3 jam, termasuk: pancuran mandian, makanan & minuman, akses internet, akhbar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan	√		
Taiwan Taoyuan Airport, Taiwan	Plaza Premium Lounge International Departures, Terminal 1 Zone C Penggunaan ruang tamu 3 jam, termasuk: makanan & minuman, akses internet, surat khabar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan, bagasi simpanan	√		
	Plaza Premium Lounge International Departures, Terminal 1 Zone D Penggunaan ruang tamu 3 jam, termasuk: makanan & minuman, akses internet, surat khabar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan, bagasi simpanan	√		
	Plaza Premium Lounge International Departures, Terminal 2 Zone A Penggunaan ruang tamu 3 jam, termasuk: makanan & minuman, akses internet, surat khabar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan, bagasi simpanan	√		
	Plaza Premium Lounge International Departures, Terminal 2 Zone A1 Penggunaan ruang tamu 3 jam, termasuk: makanan & minuman, akses internet, surat khabar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan, bagasi simpanan	√		
Soekarno-Hatta International Airport, Indonesia	Saphire - Plaza Premium Lounge International Departures, Terminal 3 Penggunaan ruang tamu 3 jam, kawasan tempat duduk lounge, makanan & minuman, akses internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, Sistem Paparan Maklumat Penerbangan, bagasi simpanan, bilik mandi.	√		

Ruang Menunggu Plaza Premium Group Lounge		RHB Premier Visa Infinite/-i	RHB Visa Infinite	RHB Signature / World/-i / Business Platinum
Lapangan Terbang / Negara	Butiran Ruang Menunggu & Lokasi			
Ngurah Rai International Airport, Indonesia	Flight Club Level 3, International Departures <i>3 jam penggunaan, termasuk 1 pilihan set menu, kawasan tempat duduk, akses Internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, sistem paparan maklumat penerbangan</i>	√		
Sultan Aji Muhammad Sulaiman Sepinggan International Airport, Indonesia	Root98 Mezzanine Floor, Landside <i>3 jam penggunaan, termasuk 1 pilihan set menu, kawasan tempat duduk, akses Internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, sistem paparan maklumat penerbangan</i>	√		
Jenderal Ahmad Yani International Airport, Indonesia	Root98 Level 1, Landside / Public Hall <i>3 jam penggunaan, termasuk 1 pilihan set menu, kawasan tempat duduk, akses Internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, sistem paparan maklumat penerbangan</i>	√		
	Flight Club Level 2, Domestic & International Departure <i>3 jam penggunaan, termasuk 1 pilihan set menu, kawasan tempat duduk, akses Internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, sistem paparan maklumat penerbangan</i>	√		
London Heathrow Airport, England	Plaza Premium Lounge International Departures, Terminal 2 <i>Penggunaan ruang tamu 3 jam, termasuk makanan dan minuman, akses internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan, bilik mandi</i>	√		
	Plaza Premium Lounge Arrivals, Terminal 2 <i>Penggunaan ruang tamu 3 jam, termasuk makanan dan minuman, akses internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan, bilik mandi</i>	√		
	Plaza Premium Lounge Arrivals, Terminal 3 <i>Penggunaan ruang tamu 3 jam, termasuk makanan dan minuman, akses internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan, bilik mandi</i>	√		
	Plaza Premium Lounge International Departures, Terminal 4 <i>Penggunaan ruang tamu 3 jam, termasuk makanan dan minuman, akses internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan, bilik mandi</i>	√		
	Plaza Premium Lounge Arrivals, Terminal 4 <i>Penggunaan ruang tamu 3 jam, termasuk makanan dan minuman, akses internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan, bilik mandi</i>	√		

Ruang Menunggu Plaza Premium Group Lounge		RHB Premier Visa Infinite/-i	RHB Visa Infinite	RHB Signature / World/-i / Business Platinum
Lapangan Terbang / Negara	Butiran Ruang Menunggu & Lokasi			
	Plaza Premium Lounge International Departures, Terminal 5 <i>Penggunaan ruang tamu 3 jam, termasuk makanan dan minuman, akses internet, akhbar dan majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan, bilik mandi</i>	√		
Mactan-Cebu International Airport, Philippines	Plaza Premium Lounge International Departures, Terminal 2 <i>Penggunaan ruang tamu 3 jam - makanan & minuman, akses internet, akhbar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan</i>	√		
	Aerotel International Departure (Terminal 2) <i>1 jam penginapan untuk Solo - Kemudahan bilik tetamu termasuk: bilik mandi, dan kemudahan, televisyen, akses internet.</i>	√		
Phnom Penh International Airport, Cambodia	Plaza Premium Lounge International Departures <i>Penggunaan ruang tamu 3 jam, termasuk: pancuran mandian, makanan & minuman, akses internet, surat khabar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan</i>	√		
Siem Reap International Airport, Cambodia	Plaza Premium Lounge International Departures <i>Penggunaan ruang tamu 3 jam, termasuk: pancuran mandian, makanan & minuman, akses internet, surat khabar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan</i>	√		
Guangzhou Baiyun International Airport, China	Library Lounge by Aerotel Guangzhou, China T2, International Departures <i>Penggunaan ruang tamu 3 jam, termasuk: pancuran mandian, makanan & minuman, akses internet, surat khabar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan</i>	√		
Beijing Daxing International Airport, China	Library Lounge by Aerotel Beijing Northeast Pier Airport Terminal <i>Penggunaan ruang tamu 3 jam, termasuk: pancuran mandian, makanan & minuman, akses internet, surat khabar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan</i>	√		
Sydney Airport, Australia	Plaza Premium Lounge International Departures <i>Penggunaan ruang tamu 3 jam, termasuk: pancuran mandian, makanan & minuman, akses internet, surat khabar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan</i>	√		
Melbourne Airport, Australia	Plaza Premium Lounge T2, International Departures <i>Penggunaan ruang tamu 3 jam, termasuk: pancuran mandian, makanan & minuman, akses internet, surat khabar & majalah antarabangsa, saluran TV antarabangsa, maklumat penerbangan</i>	√		

7. Penggunaan bilik adalah tertakluk kepada ketersediaan bilik & Pemegang Kad yang layak yang ditentukan oleh RHB dalam Fasal no. 4. Pemegang Kad yang Layak hendaklah mengemukakan Kad Kredit/-i RHB dan pas masuk untuk kaunter masuk dan kaunter masuk akan menyemak ketersediaan bilik.



Satu (1) transaksi adalah sah selama satu jam bilik penginapan (bilik sahaja) untuk Aerotel, Napping / 'Resting Suite' Peribadi atau Wellness Spa.

Tetamu layak untuk Solo plus / Solo / Bilik Suites/ Bilik Rehat Peribadi sahaja dan mampu memuatkan seorang sahaja.

8. Pemegang Kad yang Layak dinasihatkan untuk melayari <https://www.plazapremiumlounge.com> untuk maklumat terkini tentang status operasi, waktu operasi, perkhidmatan dan lokasi Plaza Premium Lounge yang mengambil bahagian. RHB tidak bertanggungjawab atau bertanggungjawab terhadap sebarang perubahan pada status operasi Plaza Premium Lounge, waktu operasi yang di luar kawalan RHB.
9. Pemegang Kad Layak dikehendaki mengemukakan Kad Kredit/-i RHB yang Layak dan pas masuk semasa masuk ke Plaza Premium Lounge. Plaza Premium Lounge akan mengesahkan butiran Pemegang Kad Layak pada Kad Kredit/-i RHB yang Layak terhadap pas masuk dan menyemak ketersediaan kuota akses. Plaza Premium Lounge berhak menolak kemasukan sekiranya terdapat butiran Kad Kredit/-i RHB atau pas masuk yang tidak sah atau kuota akses dicapai.
10. Sekiranya butiran pas masuk Pemegang Kad Layak tidak sepadan dengan butiran Kad Kredit/-i RHB yang Layak dan Pemegang Kad Layak berkeras untuk memasuki Plaza Premium Lounge, RHB berhak untuk mengenakan bayaran kepada Pemegang Kad Layak berdasarkan kadar semasa bagi "walk in rate" Plaza Premium Lounge.
11. Pemegang Kad Layak boleh menikmati diskaun sebanyak 25% "walk in rates" untuk semua Plaza Premium Lounge di Malaysia dan diskaun sebanyak 20% "walk in rates" untuk Plaza Premium Lounge di luar negara bagi setiap orang dewasa yang disertakan dan untuk lawatan seterusnya ke Plaza Premium Lounge selepas akses tersebut dalam Fasal 5 telah habis.
12. RHB berhak untuk menamatkan, meminda atau menambah mana-mana terma dan syarat ini dari semasa ke semasa dengan notis pemberitahuan dahulu yang secukupnya kepada Pemegang Kad yang Layak sebelum terma dan syarat yang baru berkuatkuasa. Pemegang Kad yang Layak adalah dinasihatkan untuk merujuk kepada terma dan syarat terkini yang disiarkan di www.rhbgroup.com sebelum memasuki mana-mana Plaza Premium Lounge.
13. RHB tidak bertanggungjawab atas sebarang liabiliti atau sebarang tindakan, peninggalan, kegagalan atau kecacatan Plaza Premium Lounge dalam perkhidmatan yang ditawarkan. Sebarang pertikaian mengenai kualiti atau piawaian perkhidmatan hendaklah diselesaikan secara langsung dengan Plaza Premium Lounge. RHB Bank tidak akan bertanggungjawab terhadap sebarang kecederaan, kerugian atau kerosakan yang dialami akibat penebusan atau penggunaan perkhidmatan yang disediakan oleh Plaza Premium Lounge.
14. Dengan menyertai Program ini, Pemegang Kad yang Layak bersetuju untuk terikat dengan Terma dan Syarat ini dan keputusan RHB.